GoDEX

ZX1200i/ZX1300i/ZX1600i BARCODE PRINTER
USER MANUAL

ZX1200i/ZX1300i/ZX1600i
USER MANUAL
CONTENTS

FCC COMPLIANCE STATEMENT
FOR AMERICAN USERS

This equipment has been tested and found to comply with the limits for a CLASS A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at own expense.

ZX1200i SERIES
TO WHICH THIS DECLARATION RELATES
IS IN CONFORMITY WITH THE FOLLOWING STANDARDS

European Standard EN 55022:2010/AC:2011 Class A,EN 61000-3-2:2006/A1:2009 and /a2:2009, EN 61000-3-3:2008 and EN55024:2010(IEC 61000-4-2:2008, IEC 61000-4-3:2006/A1:2007/A2:2010, IEC 61000-4-4:2004/A1:2010, IEC 61000-4-5:2005, IEC 61000-4-6:2008, IEC 61000-4-8:2009, IEC 61000-4-11:2004). CFR 47, Part 15

WARNING

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

此为Class A产品，在生活环境中，该产品可能造成无线电干扰，在这种情况下，可能需要用户对其干扰采取切实可行的措施。

Declaration

SAFETY INSTRUCTIONS

Please read the following instructions carefully.

1. Keep the equipment away from humidity.
2. Before you connect the equipment to the power outlet, please check the voltage of the power source.
3. Make sure the printer is off before plugging the power connector into the power jack.
4. It is recommended that you connect the printer to a surge protector to prevent possible transient overvoltage damage.
5. Be careful not to get liquid on the equipment to avoid electrical shock.
6. For safety and warranty reasons, ONLY qualified service personnel should open the equipment.
7. Do not repair or adjust energized equipment under any circumstances.

Caution

* Danger of explosion if battery is incorrectly replaced. Replace only with the equivalent type recommended by the manufacturer.

** Dispose of used batteries according to the manufacturer's instructions.

*** Only use with designated power supply adapter model.

**** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

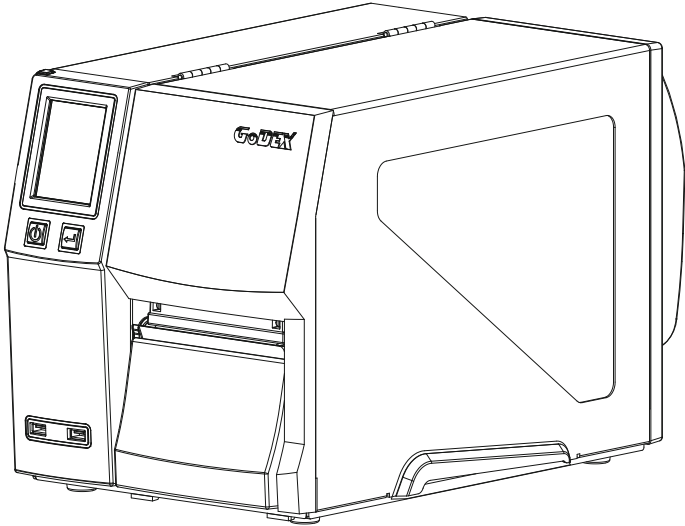Specifications are subject to change without notice.
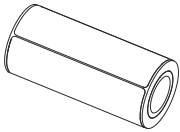
1 Barcode Printer

1.1 Box Content

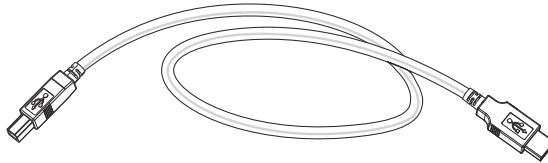Please check that all of the following items are included with your printer.

- ZX1200i / ZX1300i / ZX1600i Barcode Printer

- Label Stock

- USB Cable

- ZX1200i / ZX1300i / ZX1600i Series Quick Guide

- Ribbon
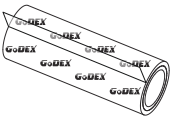
- Power Adapter
  Power Cord
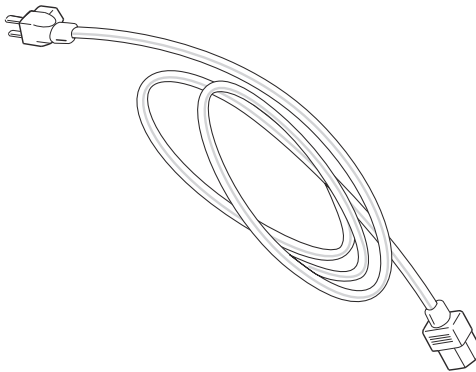
- CD
  Including GoLabel software and user's manual.
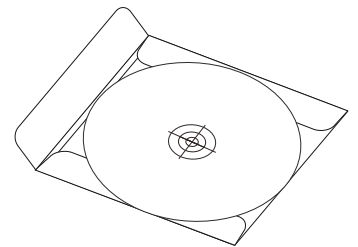
1 Barcode Printer

1.2 Getting to Know Your Printer

Device Overview

- Front View

Stylus Pen

PRINTER COVER

TOUCH PANEL

VIEWING WINDOW

POWER BUTTON
FEED BUTTON

LOWER COVER PLATE

USB HOST

- Rear View

Feed slot for continuous labels

Calibration button
Ethernet port

Serial port (DB-9)

Applicator Interface(OPTION)

USB port
USB Host

Parallel port(OPTION)

Power jack

On/Off switch
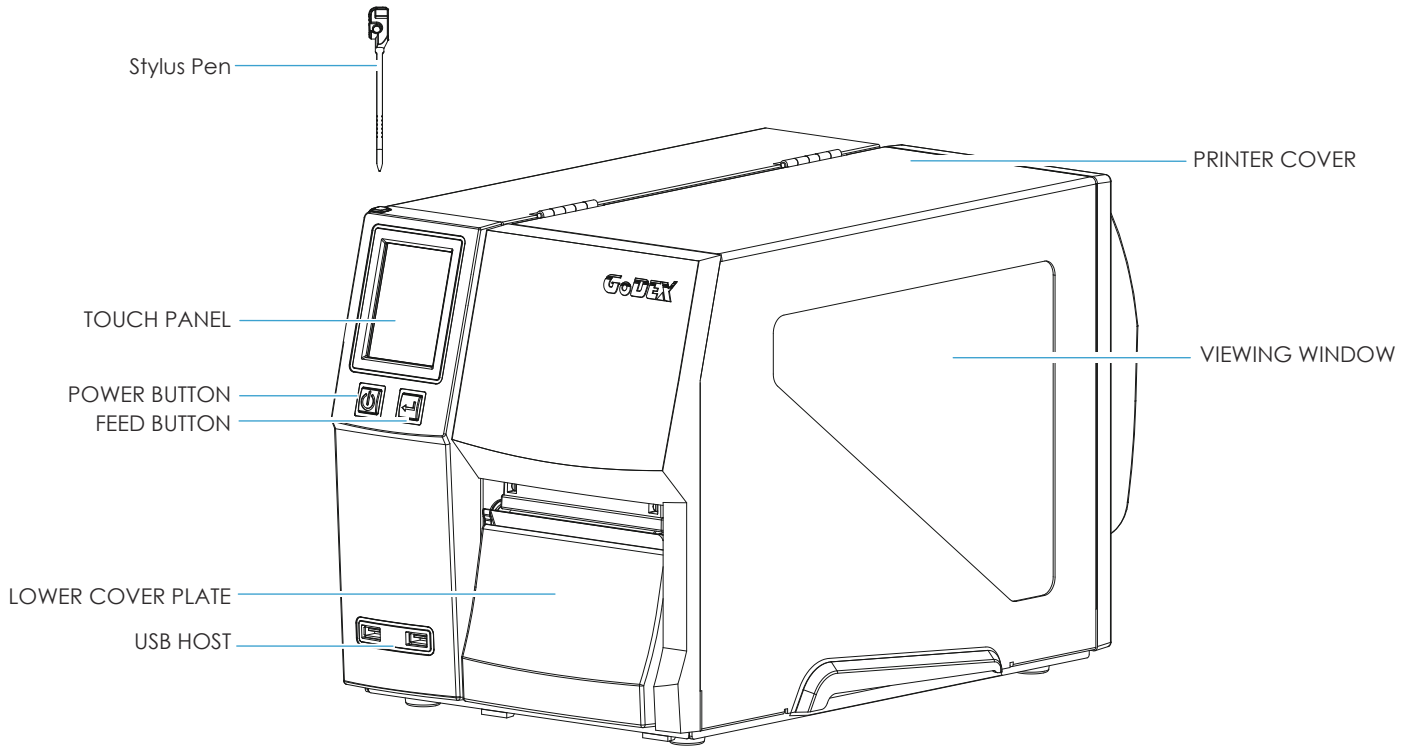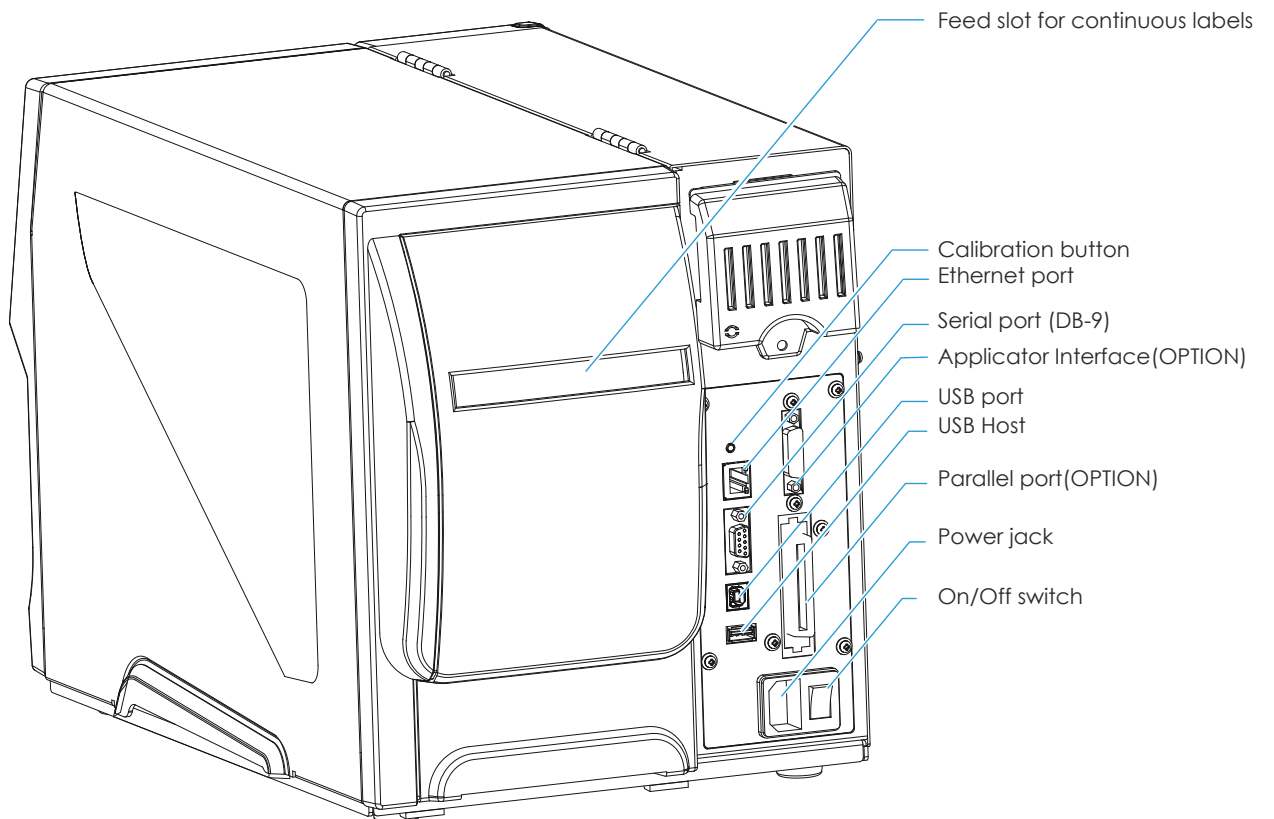
1 Barcode Printer

The Internal View of Printer

RFID module

RFID module

Ribbon rewind hub

Ribbon supply hub

Print mechanism

Platen roller

Release lever
for print head

Paper guide

Label tension guide

Label supply hub

Label roll guide

Adjustable Sensor

Paper guide
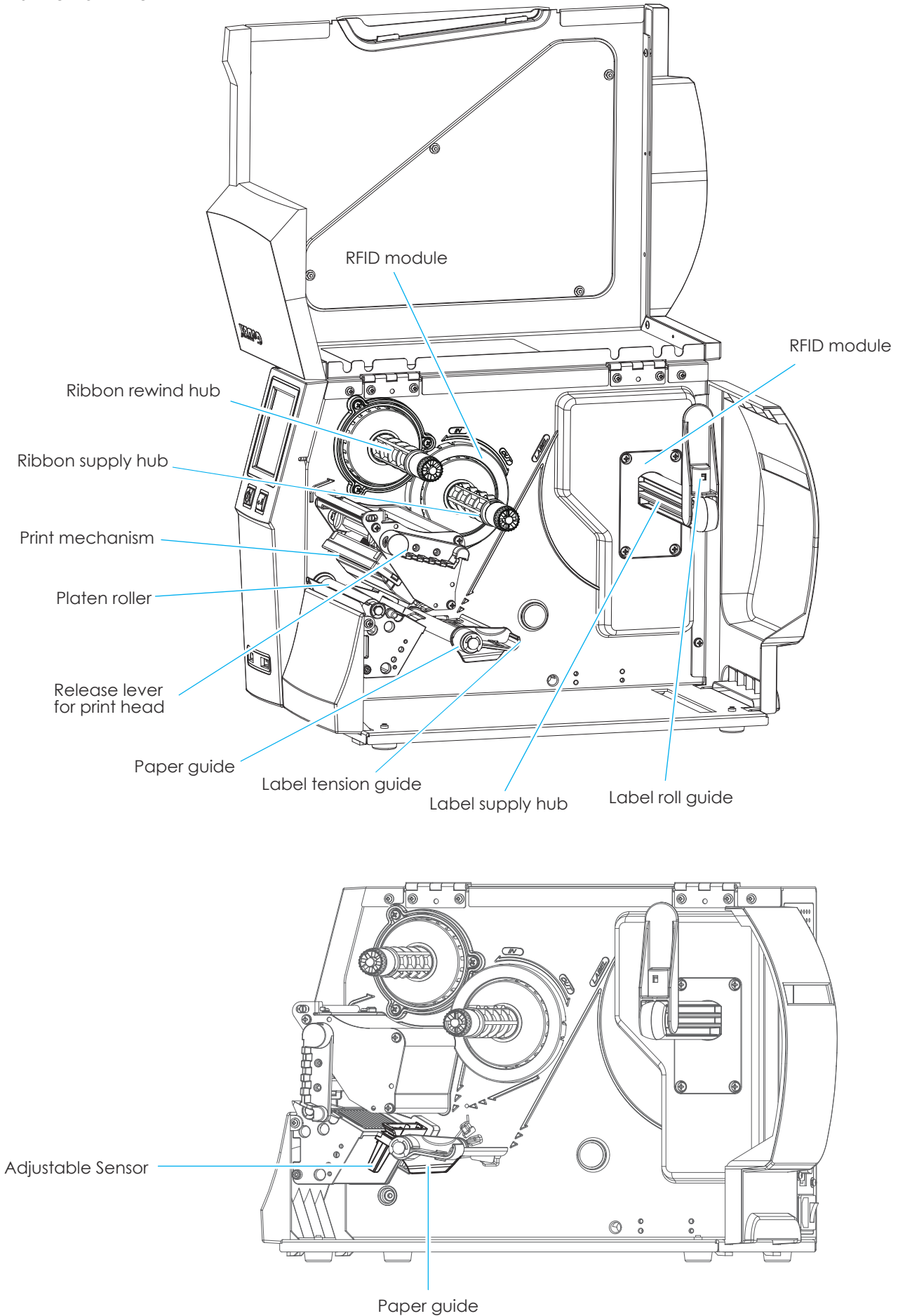
2 Printer Setup

2.1   Loading the label roll

This printer supports the following printing methods:

Thermal transfer printing (TTP)：Requires a ribbon for transferring a printed image to a medium.

Direct thermal printing (DTP)：Does not require a ribbon, only thermal paper.

Please check which printing method you are using and alter the settings accordingly in the printer driver, printer menu, and/or software.

Place the printer on a flat surface and open the printer cove

Turn it anticlockwise to a top right position as shown in the illustration
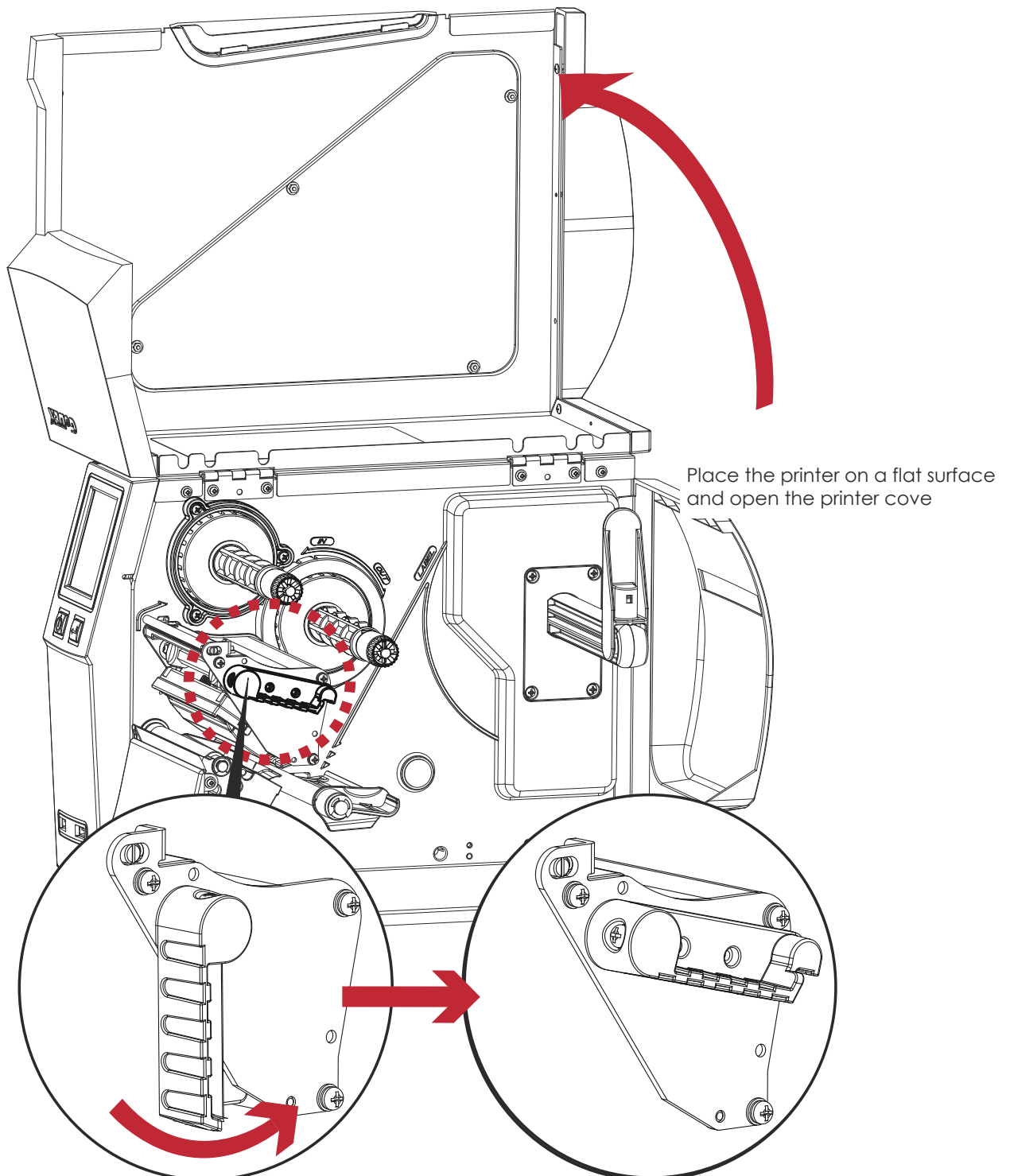
2 Printer Setup
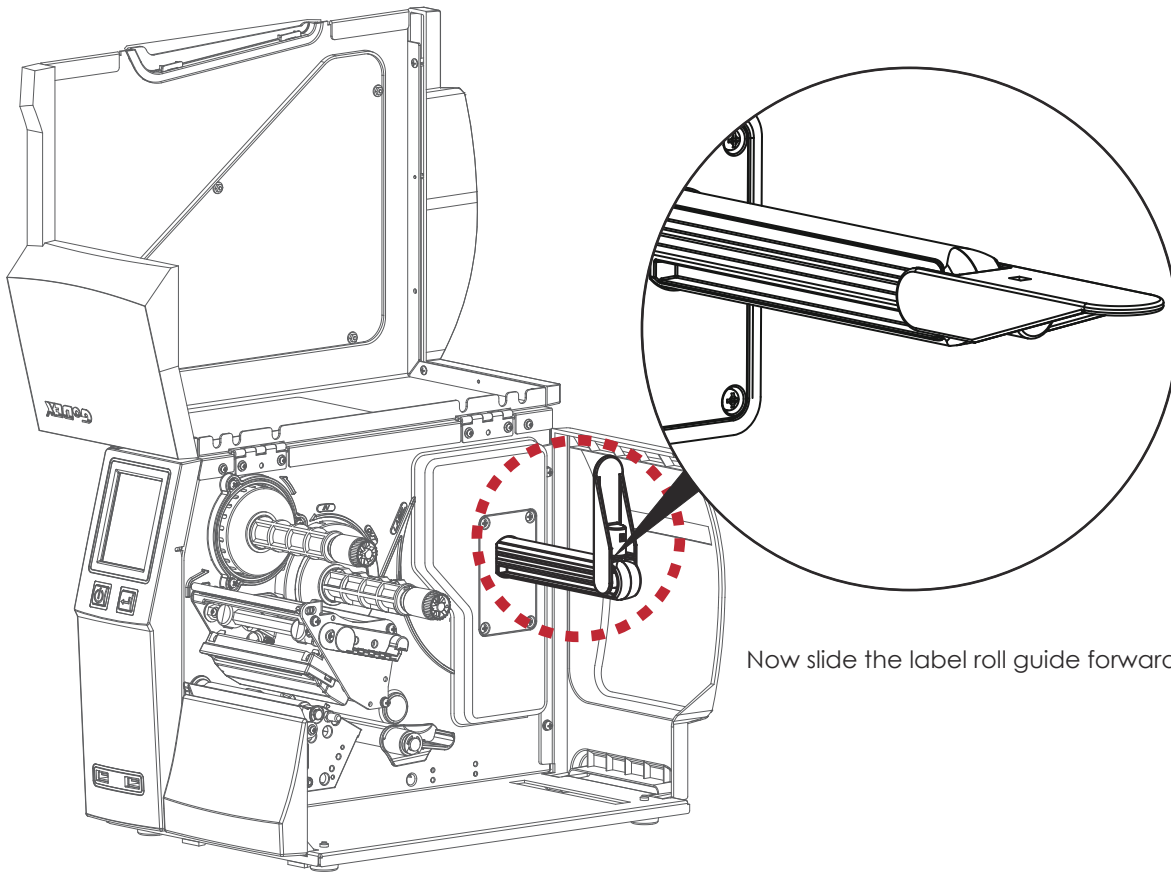
Now slide the label roll guide forward and fold it down
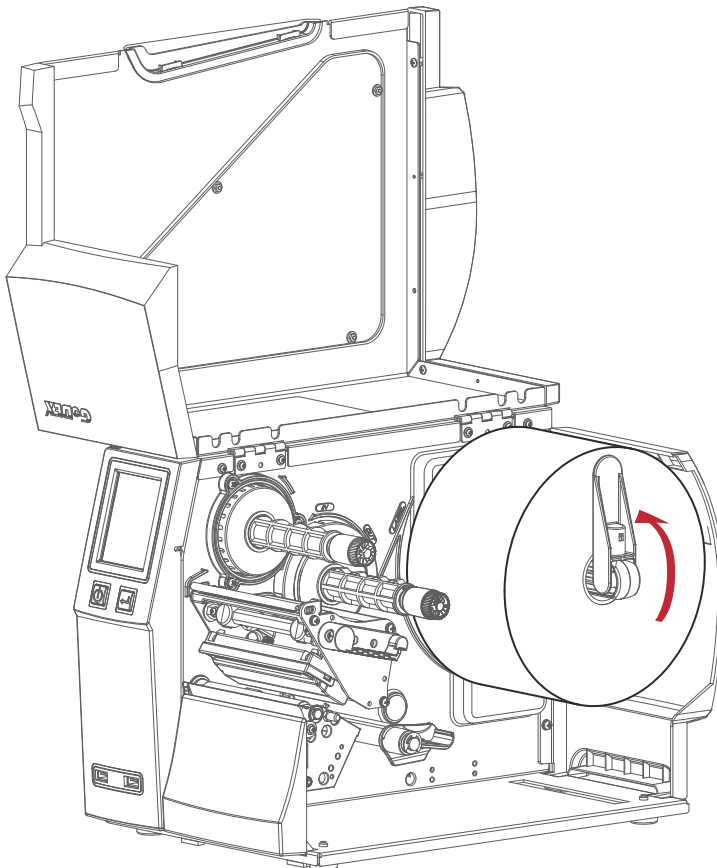
Place the label roll on the label supply hub
, pushing it right up to the printer housing.

(Do not apply too much pressure to avoid
damaging the label stock.)

Note

* When moving the label roll guide, hold it only by the end that is attached to the bracket, not by its top.

2 Printer Setup
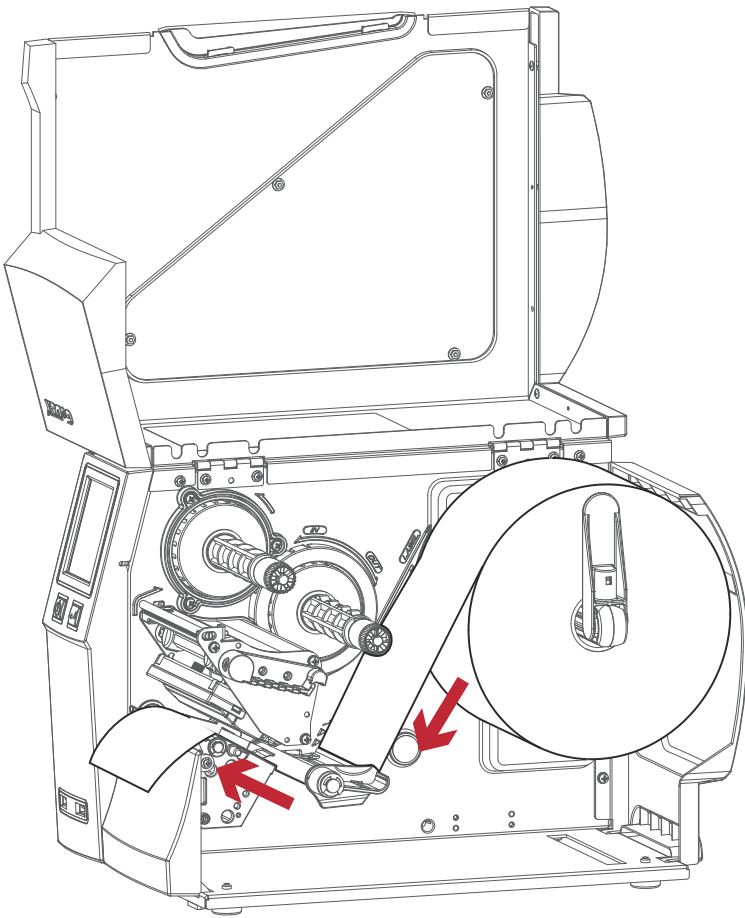
Load the label roll into the printer as shown in the illustration.
Pass it through the printer as indicated by the red arrows.

Pass the label stock through the
Adjustable Sensor and up to the tear-off plate.
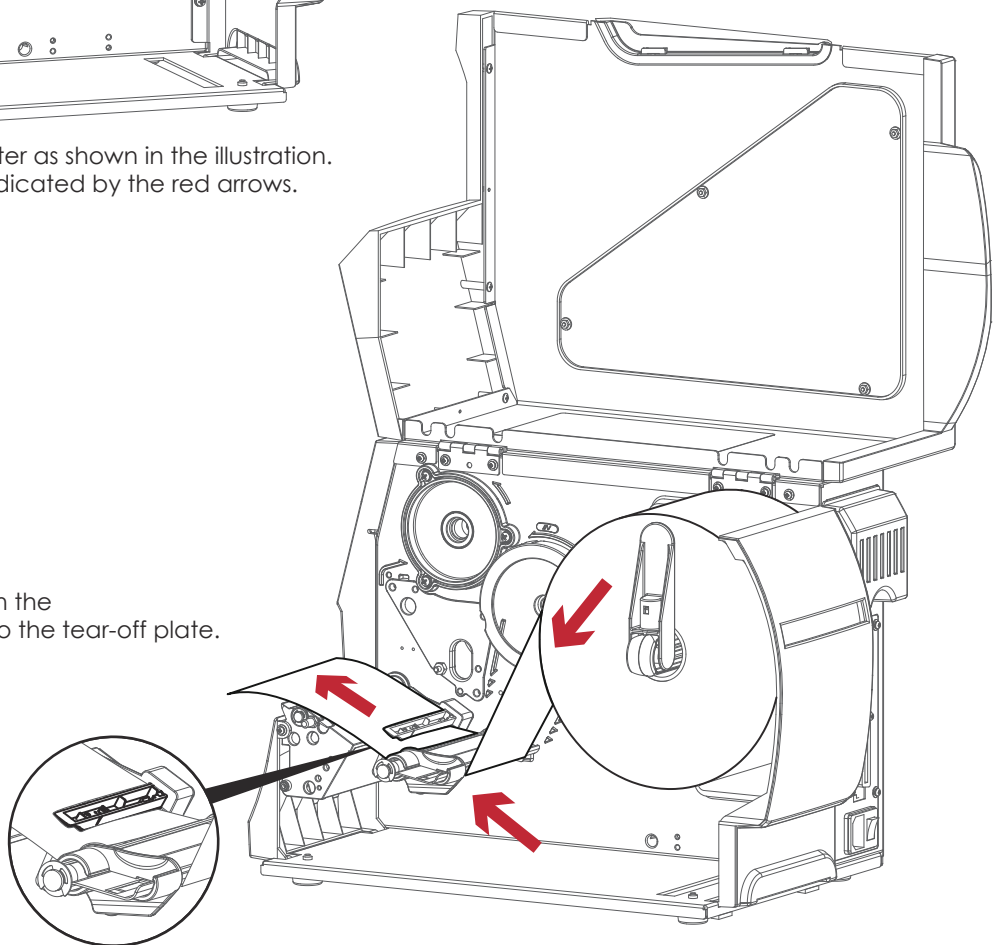
Note

* Remember to set the movable sensor to gap, black mark, or tag hole by changing the position of the sensor with the
  adjustment wheel.

2 Printer Setup

2. Return the print head release lever to its original position.

2

1

1
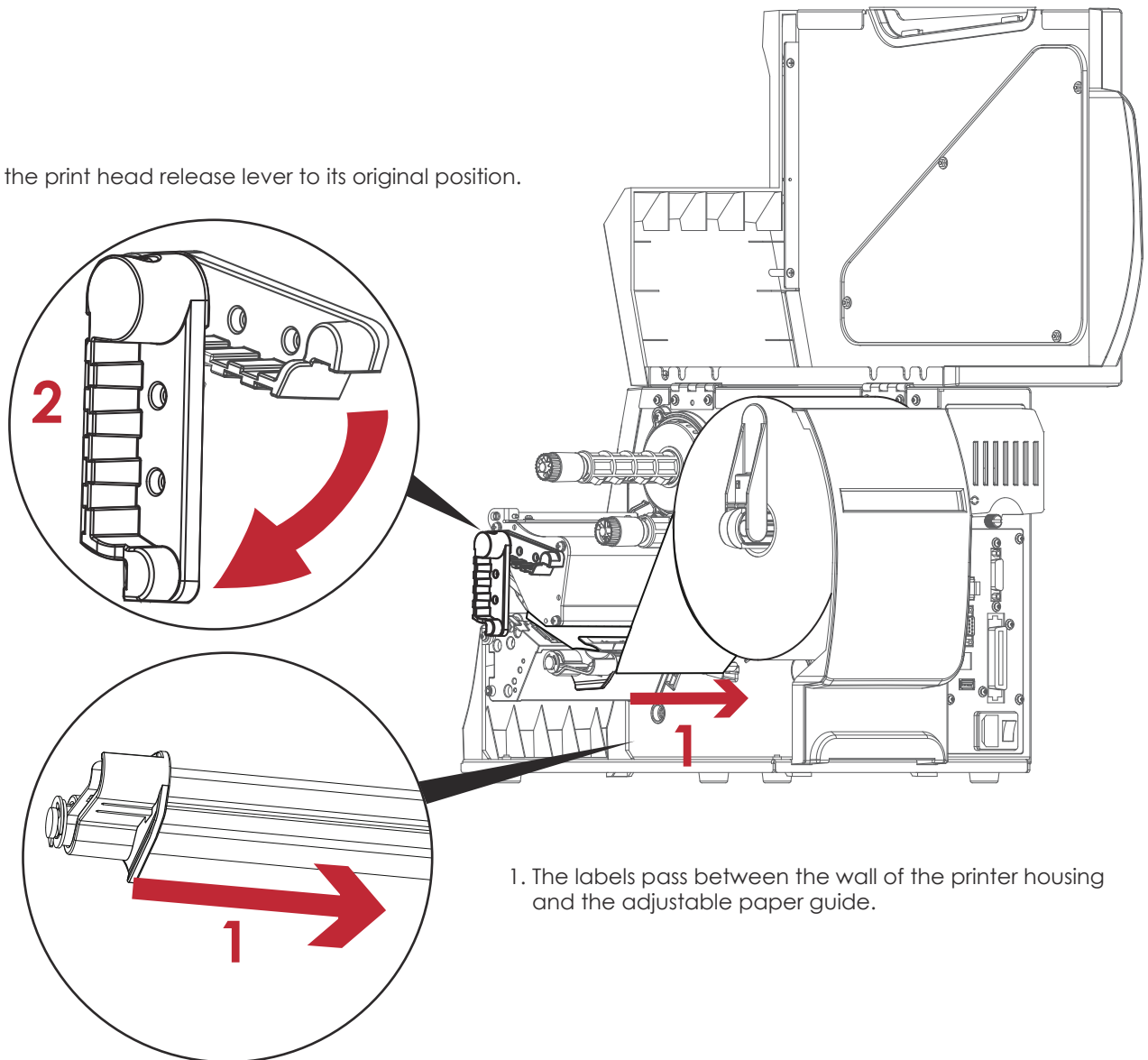
1. The labels pass between the wall of the printer housing and the adjustable paper guide.

GoDEX
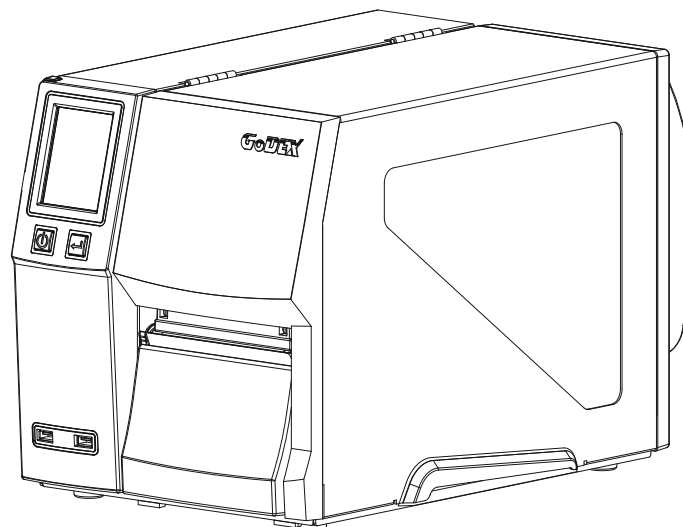
Then close the printer cover.

2 Printer Setup

2.2   Loading & Removing the Ribbon

Loading Ribbon
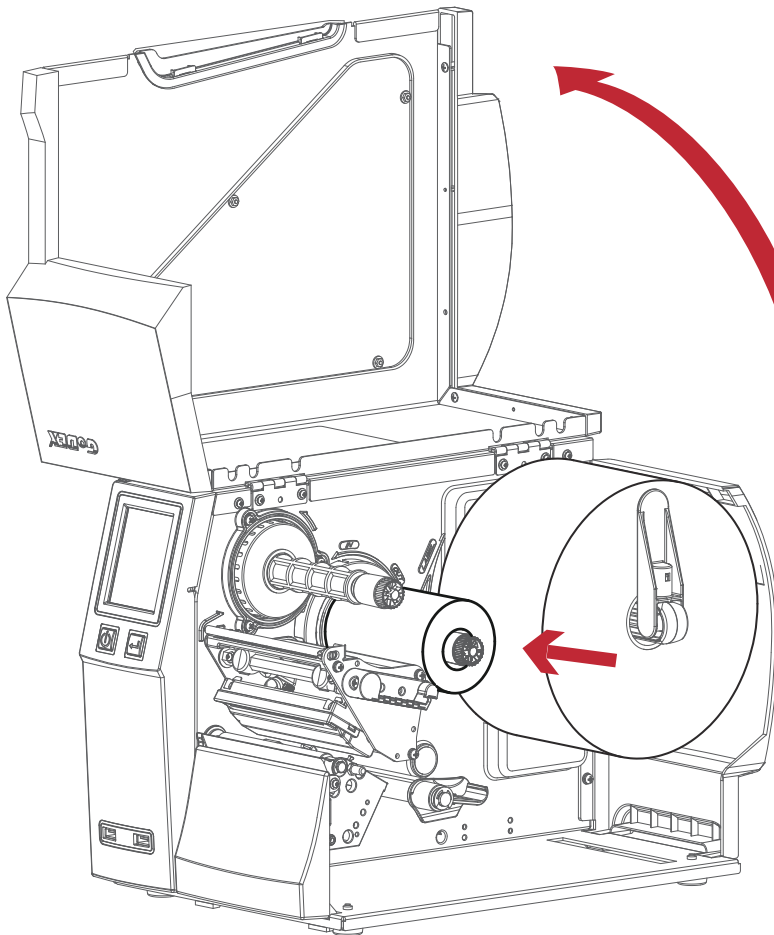
Place the printer on a flat surface and open the printer cover

Place a new ribbon on the ribbon supply hub.

The two illustrations as below show you how to install the ribbon depending on the ribbon type (ink side in or out).
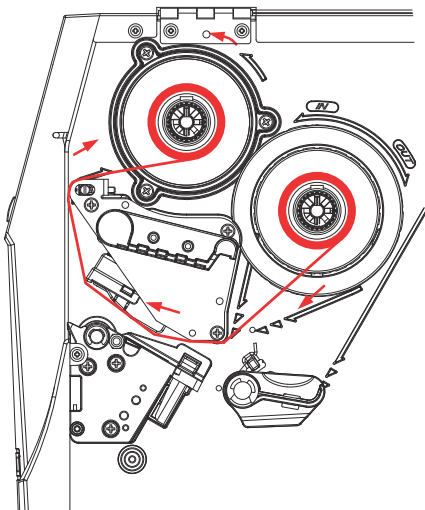
Ink side out   Ink side in
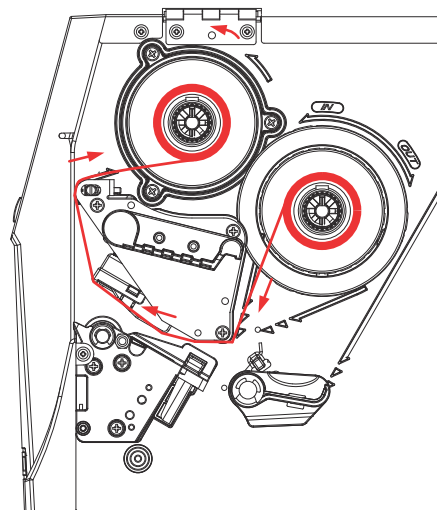
2 Printer Setup

Pass the ribbon under the print head and back up on the other side.
Attach it to the empty ribbon core.
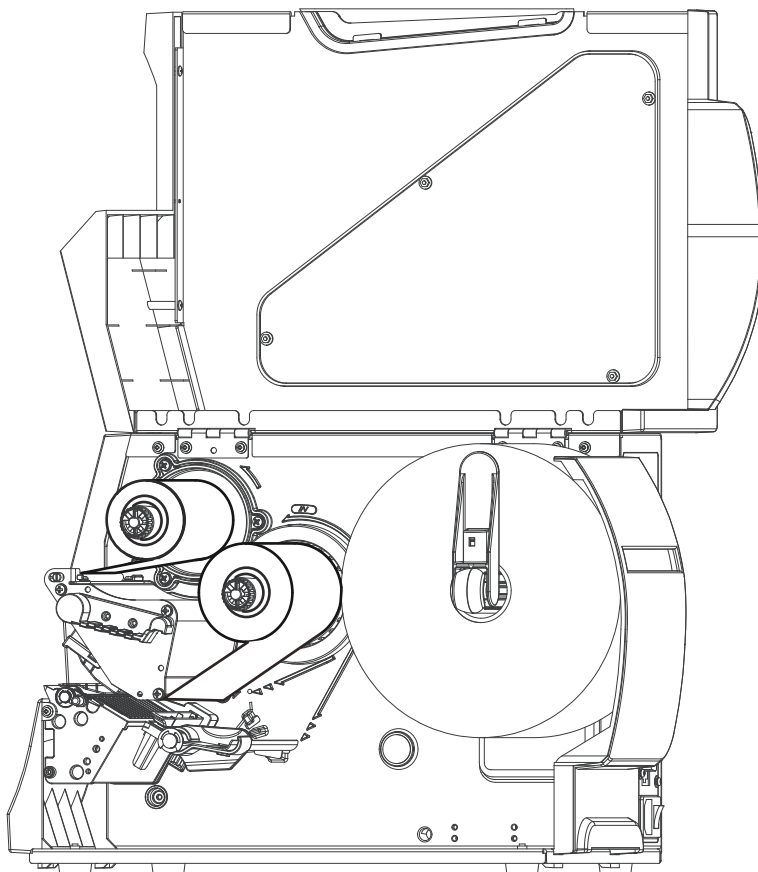
Note

* Do not pass the ribbon under the sensor.

2 Printer Setup

2.3 Connecting the Printer to the Host Computer

1. Please make sure that the printer is switched off.
2. Connect the power cord to the AC adapter and connect the adapter to the printer.
3. Connect the USB cable to the printer and host computer.
4. Switch on the printer. The operator panel should now light up.

ZX1200i / ZX1300i / ZX1600i BARCODE PRINTER
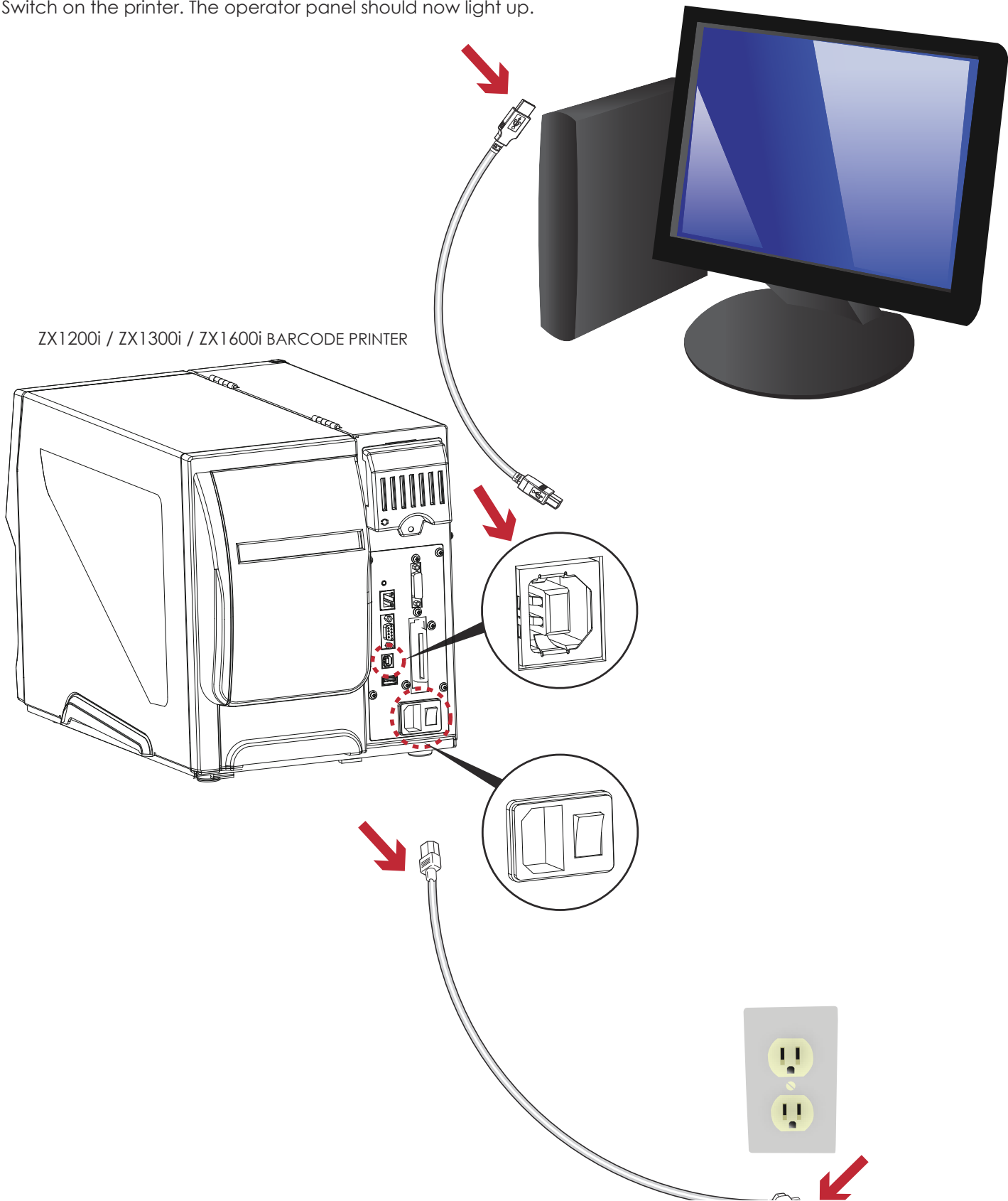
2 Printer Setup

2.4   Installing Printer Driver and GoLabel with Super Wizard CD

1. Insert the Super Wizard CD in the CD/DVD drive of the host computer and the program should pop up automatically.
    You will see the Welcome screen first. On the Welcome screen, choose "Standard Installation".

2. The wizard will then ask you to make sure your USB and power cables are connected and that the power is turned on. Make sure that is done and then click "Next".

3. The next screen you will see to choose ''Download the latest version from GoDEX server'' or ''Install from this product disc.

4.   As the printer driver and GoLabel are installing, a screen will display a progress bar.

5.   Once the installation is complete, you can start to make and print labels with GoLabel or through the printer driver.

6.   As the optional steps, you can also print a test label or register your printer during the "Standard Installation"
    procedure.

Note

* If you need more resources, tools or reference documents, you can also find them on Super Wizard CD.
    Just click "Other Choices" on Welcome Screen to access the files.

2 Printer Setup

Installing Printer Driver Directly from CD Folder

1. Insert the product CD in the CD/DVD drive of the host computer and open the "Seagull Drivers" folder on the CD. Select the icon for the driver file and click it to start the installation.
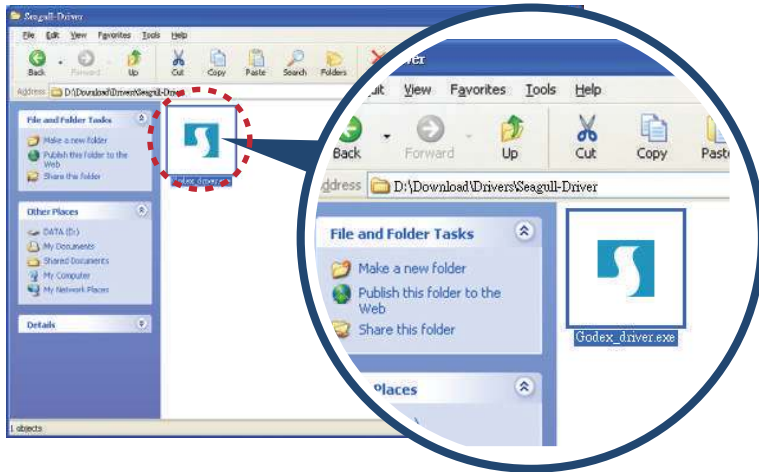
2. Follow the instructions on the screen. The Driver Wizard guides you through the installation procedure. Select "Install printer drivers".

3. Specify your printer model.

4. Specify the port used to connect the printer to the host computer.
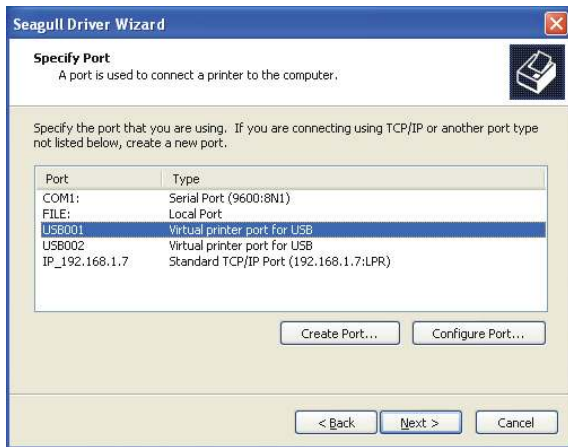
5. Enter a printer name and assign the appropriate rights.
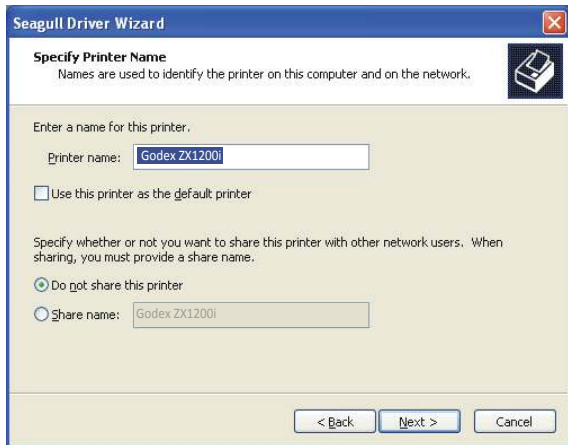
6. Once the installation is complete, a summary of the printer settings is displayed.
   Check whether the printer settings are correct and click "Finish" to start copying the driver files.
   Wait until copying is complete, then finish the installation.

2 Printer Setup

7. Once the driver installation is complete, the new printer should appear in the "Printers and Faxes" folder.
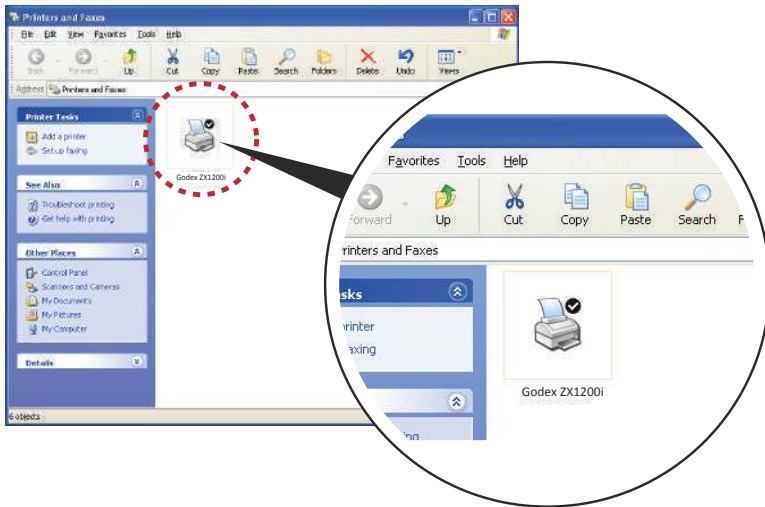
3 Printer Setting and Control

3.1 Operation Panel

OPERATION TOUCH PANEL

TOUCH PANEL

FEED BUTTON
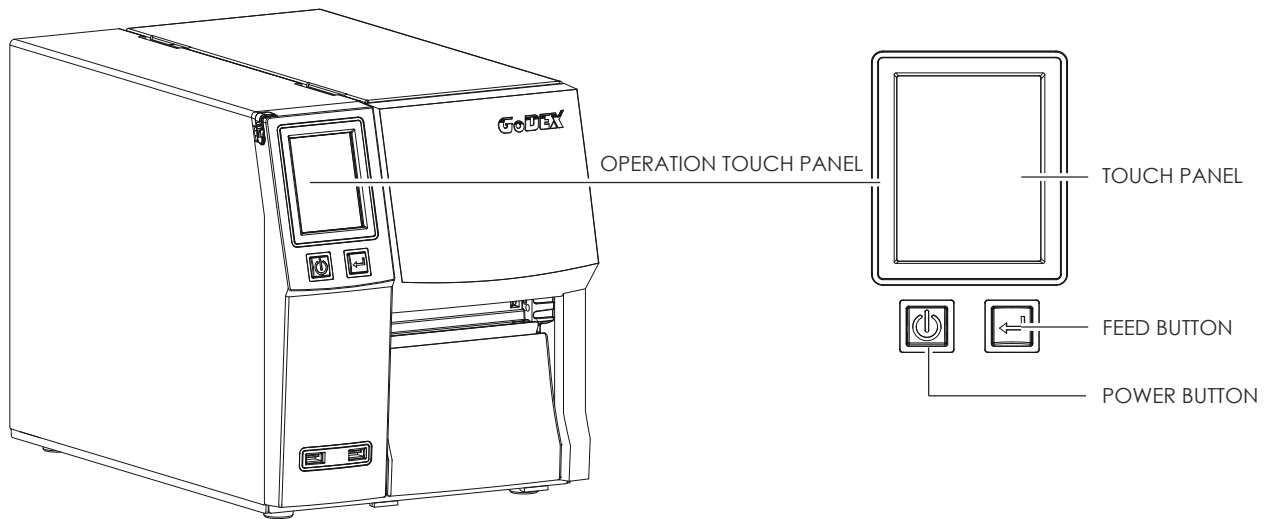
POWER BUTTON

POWER Button

Press the POWER button to turn on the printer, and the START UP SCREEN appears. The printer is on "ready to print" status, the LCD screen should display the message "READY" on the screen.
When printer is turned on, hold and press down the POWER button for 3 second will turn the printer off.

FEED Button

Turn on the printer and press the FEED button.
When you press the FEED button, the printer will advance media until the FEED button is released.
If you are using continuous labels, pressing the FEED button will advance a length of media until the button is released.
If you are using media with gaps, pressing the FEED button once will advance only one label.

If the label does not stop at the correct position, you need to run the auto-detection function for your media,
please see Section 3.4 Label Calibration and Self-Test.

PAUSE PRINTING_FEED Button

Pressing the FEED button while the printer is in standby mode will set the printer to pause mode. In this mode,
the printer can receive commands, but it will only process them when it is reset to standby mode. Pressing the
FEED button again will reset the printer to standby mode.

Pressing the FEED button during printing will interrupt printing. When the FEED button is pressed again, the printer
resumes printing. Example: While a 10-label print job is running, you press the FEED button to pause the printer.
Two of the labels have been printed. To resume printing and print the remaining eight labels, you will need to press
the FEED button again.

CANCEL PRINTING_FEED Button

Press and hold the FEED button for 3 seconds during printing cancels a print job. The current print job is cancelled.
Example: While a 10-label print job is running, you press the FEED button. Two of the labels have been printed.
The print job is cancelled and the remaining eight labels will not be printed.

3 Printer Setting and Control

3.2 LCD Interface Introduction

Getting Started

Press the POWER button to turn on the printer, and the START UP SCREEN appears.

Power on ▶ ⏻ ▶

GoDEX
Barcodes Made Easy

If the printer is on "ready to print" status, the LCD screen should display the message "Ready" on the screen.
Use touch gestures to get around the Home screen and other screen for setting.

GoDEX

ZX1200 V2.0000

Ready

Main   Wizard   Test

Tap the screen with your finger or the stylus pen when you want to select on screen items such as settings icons.

3 Printer Setting and Control

On the Ready Page, three function mode for setting. You can make various setting functions in FUNCTIONAL MODE.
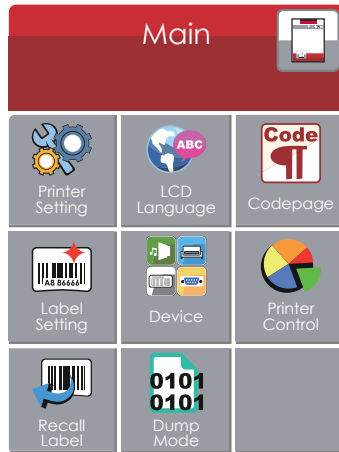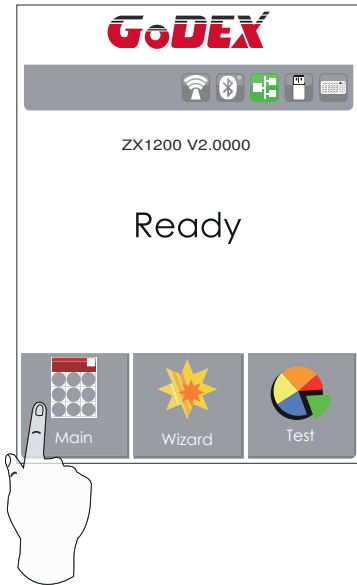
Tap''Main ''--

Screen could show more detail of'' Main''
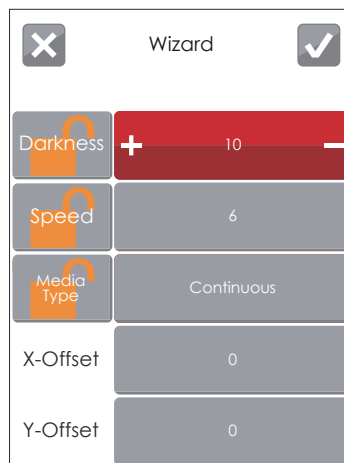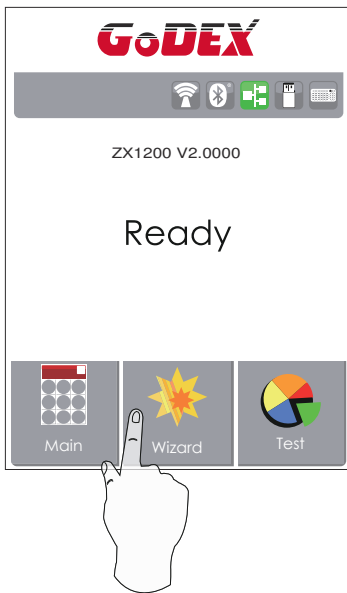
Tap''Wizard ''--

Set up printer of ''Darkness'' ''Speed ''...
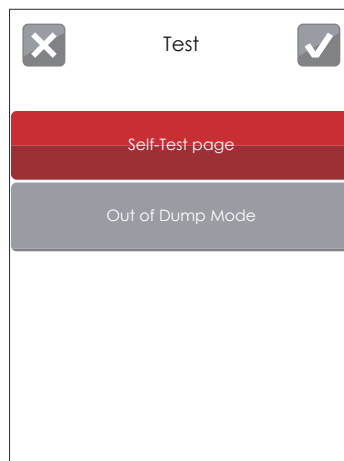
Tap''Test ''--

self-Test page and Out of Dump Mode for setting.

	Printer Settings	✓
Darkness	+ 10 —	
Speed	+ 6 —	
Sensor Select	+ Auto Select —	
Media Type	+ Continuous —	
	▼	
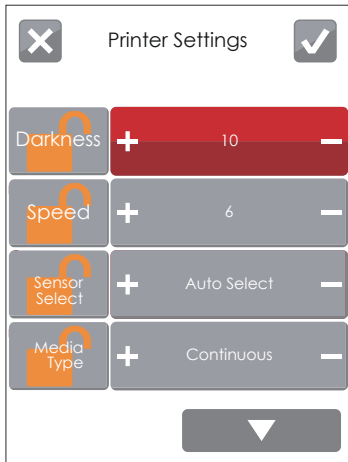
finish setting tap ✓ back to main page if do not save, tap ✗ system would not save any changes.

Main

Printer Setting	LCD Language	Codepage
Label Setting	Device	Printer Control
Recall Label	Dump Mode	

	Printer Settings	✓
Darkness	+ 10 —	
Speed	+ 6 —	
Sensor Select	+ Auto Select —	
Media Type	+ Continuous —	
	▼	

🔓 **UNLOCK**
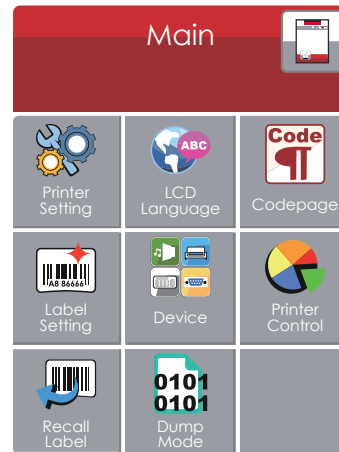
🔒 **LOCK**

If printer functions locked, printer can not receive any commands from GoLabel or any devices.

3 Printer Setting and Control

Keyboard Mode

When plug-in an USB keyboard to the printer, LCD touch panel will display "Enter Standalone", press the "Y" key on keyboard to entering to the dialog for "Keyboard Mode" operation.

Preview Label function

User can choose any labels which have done in the printer and preview it. (See Instuctions)

From the Home screen, tap to Main Page.
From the Main Page tap Recall Label to Recall Label Page.

3 Printer Setting and Control

Recall Label

001/002
FORM NAME

LABEL-1
LABEL-2

Preview Label

Recall Label

ZX1230i
FW:V2.000
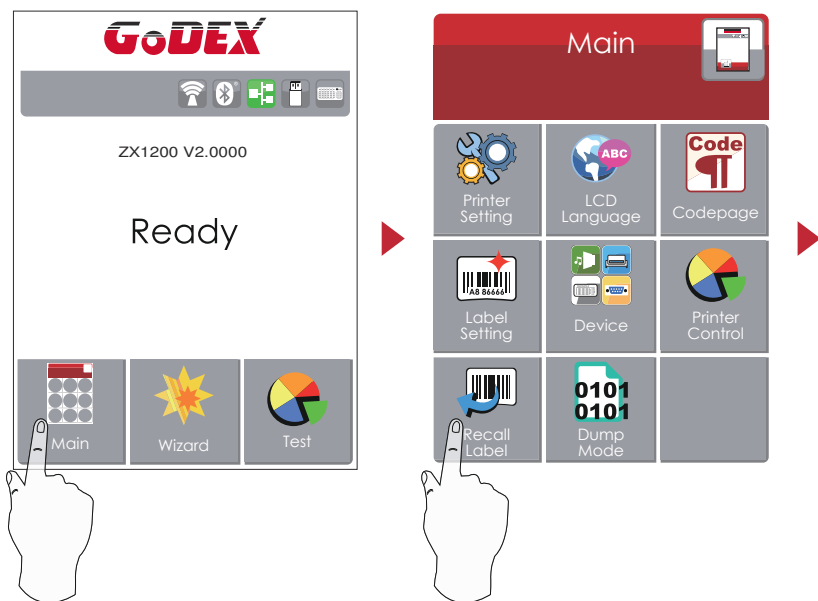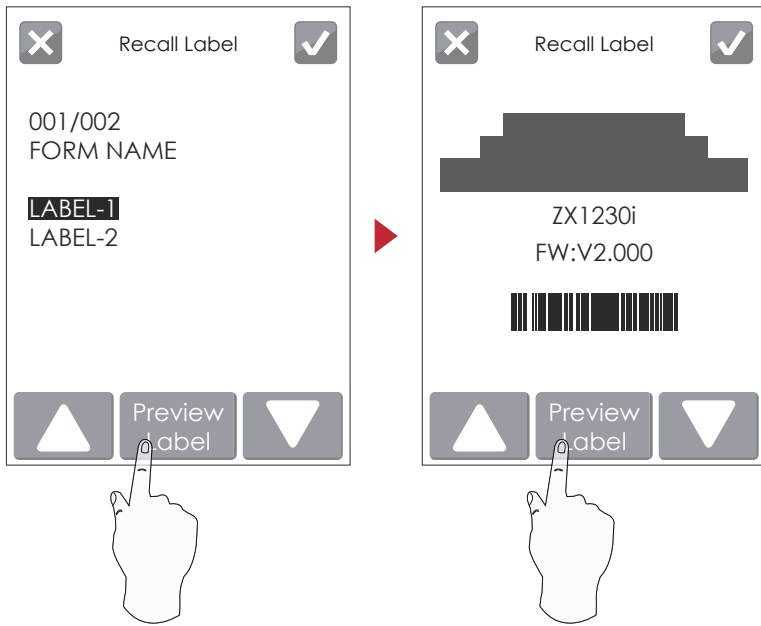
Preview Label

From the Recall Label Page
the touch panel shown on all labels,

Tap up to choose labels.

Tap down to choose labels.

Preview Label — Tap Preview Label can see printing label.

Keeping tap ✓ to next page ▶

Recall Label

Prompt

001

Recall Label

Print Quantity

1
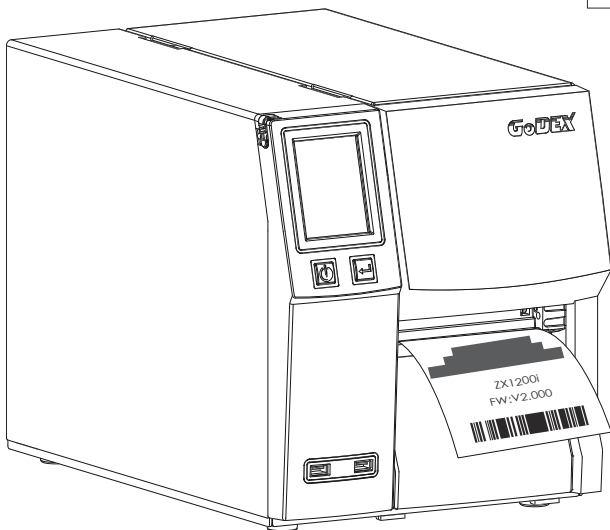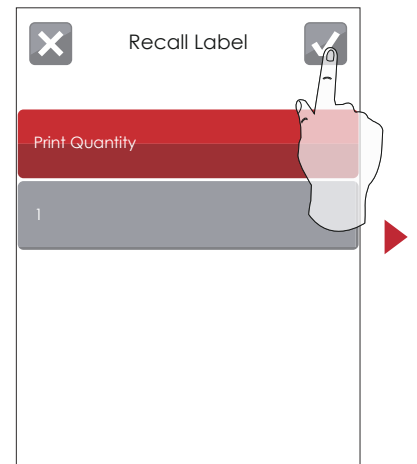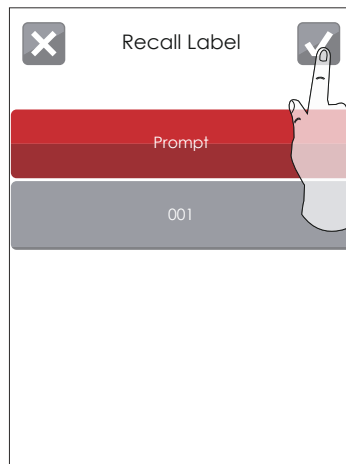
Print out selected label.

ZX1200i
FW:V2.000

Note

* Using recall label function send commands, printer display must be back to Ready Page.

GODEX

ZX1200 V2.0000

Ready

Main   Wizard   Net

3 Printer Setting and Control

3.3 LCD Interface Function

Main Page

	Setting items for printer, ex. Printing speed, darkness.Also includes a Printing Wizard for your ease of printing.
	More than 10 languages for printer setting
	It consists of a table of values that describes the character set for a particular language
	Setting items for printing label, ex. Rotation, Printing position offset.
	Option modules and connection port settings.
	Self-Diagnose functions for printer, ex. TPH testing, self-test page printing.
	Recall Label
	Dump Mode

3 Printer Setting and Control

Device Page

	Device	
Buzzer	Option Setting	Smart Backfeed
Serial Port Setting	LAN Setting	LCD Setting
Clock Setting		
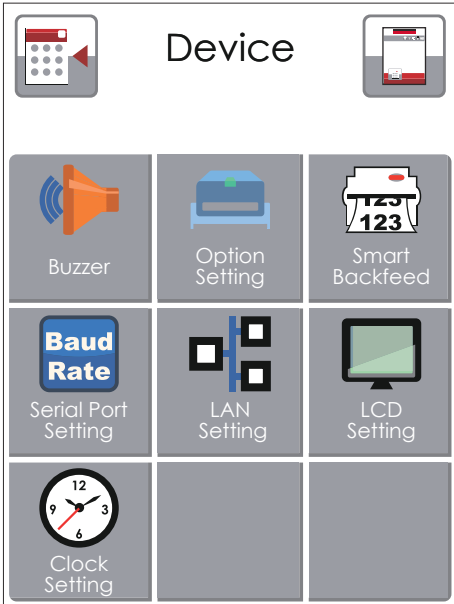
Setting off or on for buzzer

Setting items for options, ex. Cutter, Label Dispenser, Applicator

Choose ON. Printing labels would be back to start position.

Setting items for Serial Port, ex. Baud Rate, Parity, Data Bits, Stop Bits.

Setting items for LAN, ex. Port NO., DHCP, Dynamic IP, Default Gateway, Subnet Mask.

Setting items for LCD, ex. Brightness, Contrast, Power Saving, Password

Setting items for Clock, ex. Year, Month, Day, Hour, Minute

3 Printer Setting and Control

Setting Items in Setting Mode

Printer Setting	Darkness	0-19	
	Speed	2-5	
	Sensor Select	Media Detection	Auto Select
			See-Through
			Reflective
		Media Type	Label with Gaps
			Label with Marks
			Continuous
	Printing Mode	Direct Thermal	
		Thermat Transfer	
	Tear-off Position	0-40	
	Top of Form	Apply	
		Cancel	
LCD Language		English	
		Deutsch	
		繁體中文	
		簡體中文	
		Français	
		Español	
		日本語	
		Italiano	
		Русский	
		Türkçe	
Codepage		850	
		852	
		437	
		860	
		863	
		865	
		857	
		861	
		862	
		855	
		866	
		737	
		851	
		869	
		Win 1252	
		Win 1250	
		Win 1251	
		Win 1253	
		Win 1254	
		Win 1255	
		Win 1257	
Label Setting		Rotation	
		X-offset	
		Y-offset	
		Start Offset	

3 Printer Setting and Control

|			
Device	Buzzer	OFF	
		ON	
	Optional Setting	None	
		Cutter	
		Label Dispenser	
		Applicator	
	Smart Backfeed	Off	
		On	
	Serial Port Setting	Baud Rate	4800 bps
			9600 bps
			19200 bps
			38400 bps
			57600 bps
			115200 bps
		Parity	Non
			Odd
			Even
		Data bits	7 bits
			8 bits
		Stop bits	1 bits
			2 bits
	LAN Setting	DHCP	On
		IP Address	0.0.0.0
		Subnet Mask	255.255.255.0
		Gatway	192.168.0.254
	LCD Setting	Brightness	5
		Contrast	5
		Power Saving	15
		Password	OFF
	Clock Setting	Year	
		Month	
		day	
		Hour	
		Minute	
Printer Control	Test		
	Sample Pattern		
	Select Memory		
	Clear Memory		
	Calibration		
	Reset to Default		
Wizard	Darkness	2-5 or 7	
	Speed	0-19	
	Media Type	Label with Gaps	
		Label with Marks	
		Continuous	
	X-Offset		
	Y-Offset		
Bluetooth	Clear Bind	Enable	
		Disable	
	Make Device Visible	Enable	
		Disable	
	SSP	Enable	
		Disable	
	PIN Code	0000	
	Search Devices		
Test	Self-Test page		
	Out of Dump Mode		

3 Printer Setting and Control

Status of LCD Interface

When printer is on standby status (ready to print), the LCD interface will display "Ready" on screen.
You can only print when you see the "Ready" status.

If there is any printers error, the LCD screen will display the error screen to show the type of error.
You can fix the error according the notice.
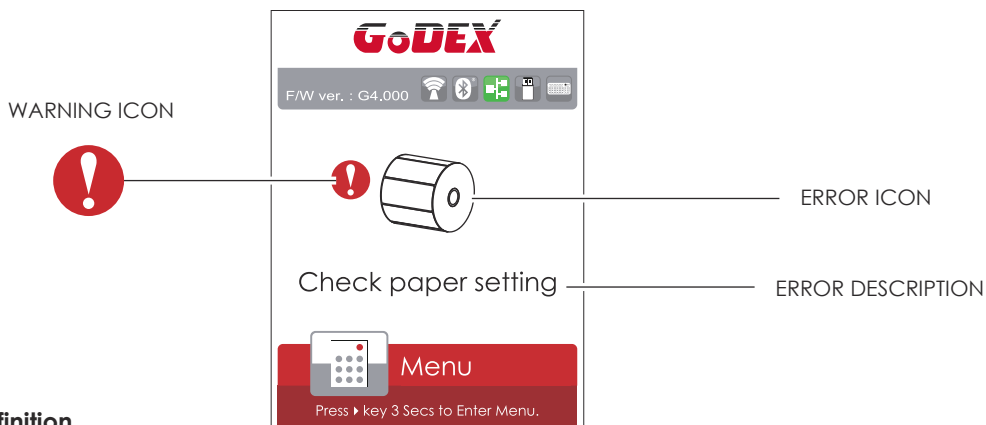
Icon Definition

	To upper level	Appears on the NAVIGATION ICON of Setting Pages. It guides you back to upper level by touching display upper right icon.
	To main page	Appears on the NAVIGATION ICON of Setting Value Pages. It guides you back to main page by touching display upper left icon.
	Lock	On Setting Value pages, touch display icons to lock the value for preventing unexpected change.
	Unlock	Touch display icons again to unlock the value.

3 Printer Setting and Control

3.4   Label Calibration and Self Test

Label Calibration

The printer can automatically detect and store label height.
That means the host computer does not need to transmit the label height to the printer.

Self Test

Self-test function lets you check whether the printer is functioning normally.
Here is how you run the label size calibration and self test.
1.   Check that the label stock is loaded correctly.
2.   Turn off the printer.
3.   Turn the printer on again, keeping the FEED button pressed. When the LED starts to flash red, release the FEED button. The printer will now measure the label stock and store the label height.
4.   Once the printer has successfully measured the label stock, it will print a self-test label.

The contents of a self-test printout are listed below.

|	
Model & Version	ZX1200i:GX.XXX
USB ID setting	USB S/N:12345678
Serial port setting	Serial port:96,N,8,1
MAC address of Ethernet port	MAC Addr:xx-xx-xx-xx-xx-xx
IP protocol setting	DHCP Enable
IP address of Ethernet port	IP xxx.xxx.xxx.xxx
Gateway setting	Gateway xxx.xxx.xxx.xxx
Netmask setting	Sub-Mask xxx.xxx.xxx.xxx
	################################
Number of DRAM installed	1 DRAM installed
Image buffer size	Image buffer size:1500 KB
Number of forms	0000 FORM(S) IN MEMORY
Number of graphics	0000 GRAPHIC(S) IN MEMORY
Number of fonts	000 FONT(S) IN MEMORY
Number of Asian fonts	000 ASIAN FONT(S) IN MEMORY
Number of Databases	000 DATABASE(S) IN MEMORY
Number of Scalable fonts	000 TTF(S) IN MEMORY
Free memory size	4073 KB FREE MEMORY
Speed, Density, Ref. Point, Print direction	^S4 ^H8 ^R000 ~R200
Label width, Form length, Stop position	^W102 ^Q100,3 ^E18
Cutter, Label Dispenser, Mode	Option:^D0 ^O0 ^AD
Sensor Setting	Reflective AD:1.96 2.84 2.49[0.88_23]
Code Page	Code Page:850

3 Printer Setting and Control

Label Calibration Button

A hardware button to make a Label Calibration while printer encountering ''Media Error'' during the cases when first-time printer start up or change label or ribbon to another type, such as change using gap label to continuous or black mark labels.

Press

CALIBRATION BUTTON
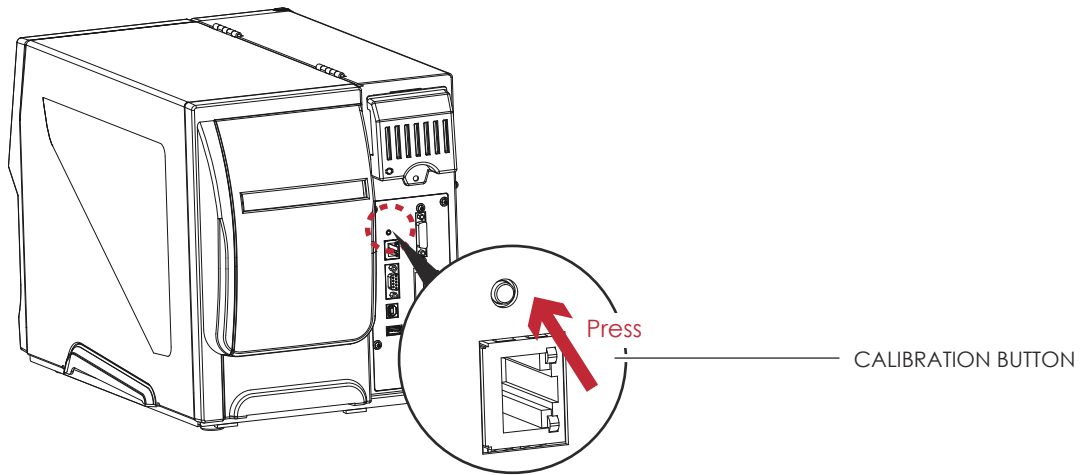
Press C-button for 2 seconds, it will make an auto-sensing to calibrate the label and ribbon's parameters.
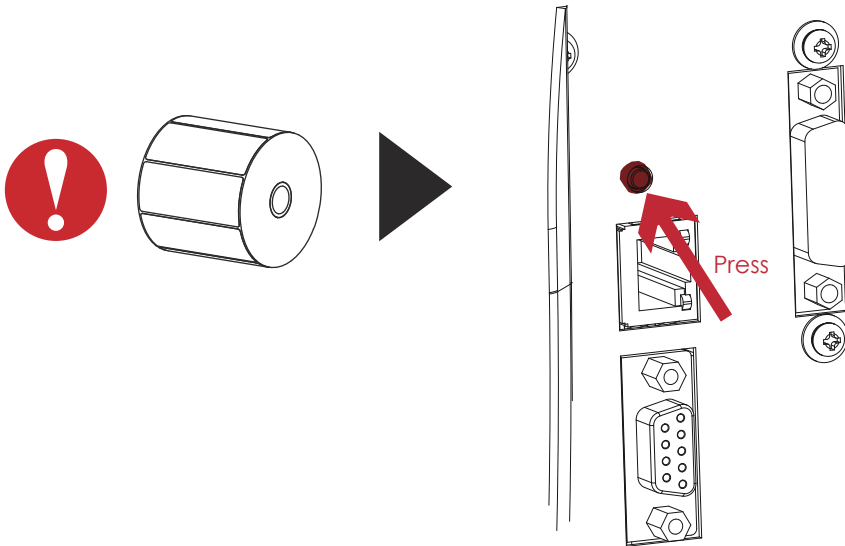
Press

Note

*   Press C-button is equivalent to the auto-sensing command ''~S,SENSOR'' that will cancel on-printing-job and make the Label Calibration immediately.

3 Printer Setting and Control

3.5 Error Alerts

In the event of a problem that prevents normal functioning of the printer, you will see an error message on LCD screen and hear some beep signals. Please refer to below table for the error alerts.
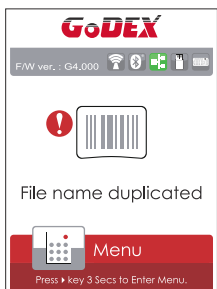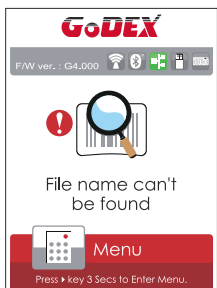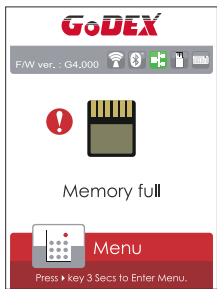

OPERATION TOUCH PANEL

LCD TOUCH PANEL

FEED BUTTON

POWER BUTTON
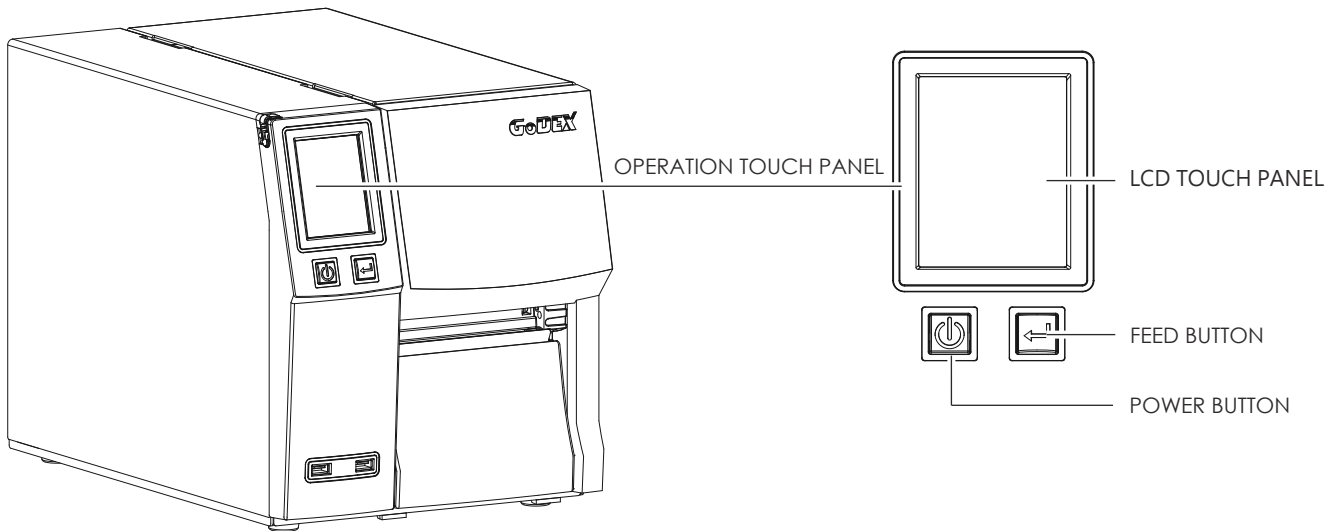
Operation Panel Status	Type	Beeps	Description	Solution
TPH opened	Print Head Error	2 x 4 beeps	The printing mechanism is not correctly closed.	Open the print mechanism and close it again.
TPH overheat	Print Head Error	None	High temperature at the print head.	Once the print head has cooled down, the printer switches to standby mode.
Check ribbon	Media Error	2 x 3 beeps	No ribbon is installed and the printer displays an error.	Make sure that the printer is set to direct thermal printing mode.
			The ribbon is finished or the label supply hub is not moving.	Replace the ribbon roll.

Operation Panel Status	Satus	Beeps	Description	Solution
Check paper setting	Media Error	2 x 2 beeps	No paper is detected.	Make sure that the label sensor is positioned correctly. If the sensor still does not detect the paper, run the auto-detection function again.
			Paper is finished.	Replace the label roll.
			Printer feed problem.	Possible reasons: the print medium has become trapped around the rubber roll; the sensor cannot detect a gap or black mark between the labels; there is no paper. Please reset the sensor.
Memory full	File Error	2 x 2 beeps	The memory is full. The printer prints the message "File System full ".	Delete unnecessary data or install additional memory.
File name can't be found			Unable to find file. The printer prints the message "File Name not found"	Use the "~X4" command to print all files. Then check whether the files exist and whether the names are correct.
File name duplicated			A file of the same name already exists. The printer prints the message "Duplicate Name".	Change the name of the file and try storing it again.

# 3 Printer Setting and Control

3.6 USB Host

Definition : USB Host port supports either device : USB memory stick, keyboard or scanner.

Purpose

- USB memory stick : It extends the user memory space up to 32GB for Graphic, Font, Label Format, DBF and Command

  files downloading. The printer's Firmware also can be updating if copy new version of Firmware into USB memory stick.

- Connecting an USB keyboard to printer for ''Keyboard Mode'' mode operation.

- Plug-in an USB scanner to operate the printer in ''Keyboard Mode'' .

Usage of Extended Memory

- USB memory stick : It supports hot-plugging function; printer will create a Folder ''\LABELDIR'' and switch ''User Flash''

  to '' Extended Memory'' automatically while user plugs an USB memory stick into a GoDEX printer.

- Connect the USB Stick plugged -in printer to PC via USB Device or Ethernet port and run ''GoLabel'' software to

  download Graphic, Font, Label Format, DBF and Command files to the printer.

- Detail download procedures, please refer to ''GoLabel On-line Help''.
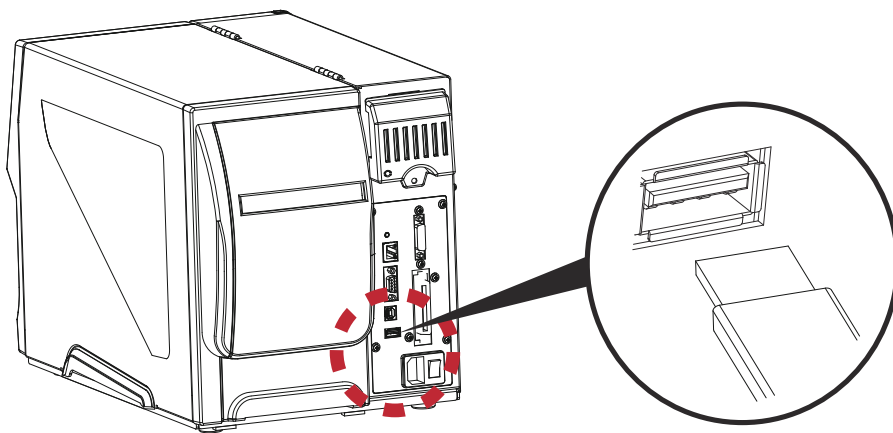
Usage of Firmware Update

- Remove USB memory stick from printer and plug-in it to a PC's USB port; delete Firmware ''*.bin'' file from

  ''\LABELDIR\FW'' of USB memory stick if it existing; or create a Folder ''\LABELDIR\FW'' to USB memory stick if it doesn't

  existing.

- Copy a new version of Firmware ''xxxx.bin'' to the Folder ''\LABELDIR\FW''; and then remove USB and plug-in

  back to the printer that going to update Firmware.

- The printer will update the Firmware automatically when plug-it-into the printer and printer find-out the Firmware

  in ''\LABELDIR\FW'' is newer version.

- Don't remove the USB memory stick out while it's under updating with ''Flash Writing...''message that displays on

  LCD panel.

3 Printer Setting and Control

USB Keyboard

- When plug-in an USB keyboard to the printer, LCD touch panel will display "Enter Standalone", press the

  "Y" key on keyboard to entering to the dialog for "Keyboard Mode" operation.

- Here have six sub-dialogs "Recall Label" "Country Code" "Code Page" "Clock Setting" "Database Setting"

  "Label Edit" is able operating by keyboard as follow definition:

  1. Press "ESC" key to exist from "Keyboard Mode" or back to previous dialog

  2. Press "F1", it will let the printer from "Home Page" mode entering into "Keyboard Mode"

  3. Press "Enter", "Arrow" and "Alphabetic" keys as the usual in PC that will perform the key-in function of

     "Keyboard Mode".

Scanner

- When plug-in an USB scanner to the printer, LCD touch panel will display "Enter Standalone", tap the "Y" to

  entering the dialog of "Keyboard Mode" operation.

- Scanner is using in "Keyboard Mode" to scanning the "Serial Number, Variable" and Print Quantity while the printer

  prompts a message on LCD touch panel and wait for data input.

Note

* The USB Host port on GoDEX printer is without ''HUB'' function.
* The USB Memory Stick supports with ''FAT32''Disk Format and up to 32GB only. The certified venders are Transcend, Apacer, Patriot, Consair and Kingston.
* The download function for Graphic, Font, Label Format, DBF and Command files is operated by GoLabel of PC and must go through the a ''i'' ''x'' model printer itself.
* On a PC, user may copy entire folder''\LABELDIR'' from USB memory stick to PC or vice-versa. Copy a sub-folder or individual file in ''\LABELDIR'' to PC or vice-versa is not supported.
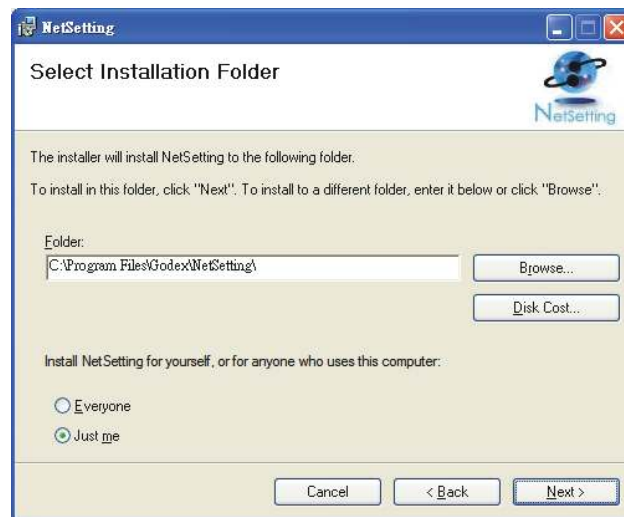
4 NetSetting for Ethernet

4.1 Installing the NetSetting software

The NetSetting software is used to manage the network configurations when connecting the printer via Ethernet port. It is available on product CD or can be downloaded from official website. To install the NetSetting, please follow below steps.

1. Insert the product CD in the CD/DVD drive of the host computer and open the "Ethernet" folder on the CD.
2. Select the icon for the NetSetting installation file and click it to start the installation.
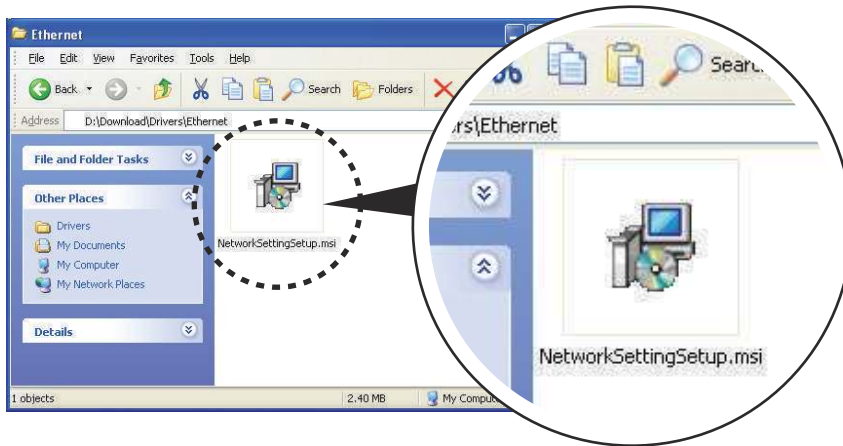
3. Follow the instructions on the screen. The Setup Wizard guides you through the installation procedure.
4. Specify the "Installation Folder".

5. Click "Next" to start the installation.
6. Once the installation is completed; you will see the NetSetting icon on your desktop.

4 NetSetting for Ethernet

4.2 The Interface of NetSetting

Click the NetSetting icon to start the program; you will see the start page as below. The start page will display the basic information of connected printer and your PC.

Click the magnifier icon to search the Godex printers which are connected via Ethernet port in you network environment. Once a connected Godex printer is detected, it will be listed on the start page.
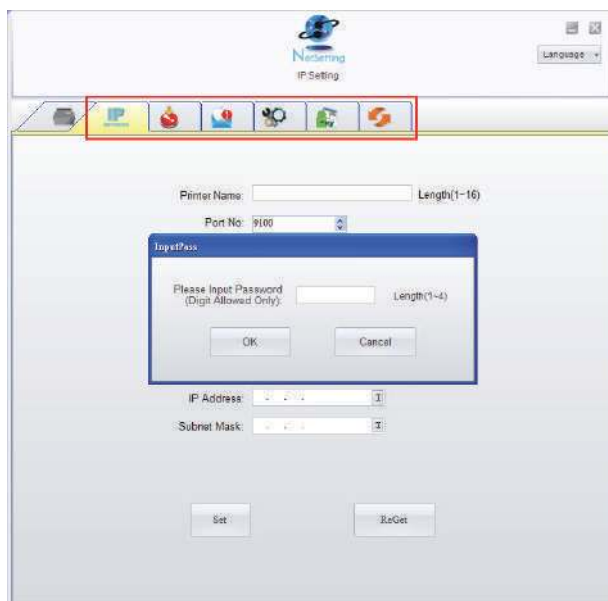
There are six tabs on the top of interface which can configure different types of network settings. But for the data security reason, you need correct password to enter the configuration pages.

Notice

* The default password is "1111", you can change the password later from the "IP Setting" tab.

4 NetSetting for Ethernet

IP Setting

The IP Setting tab can change the printer name, Port number, Gateway setting and the password for configuring the printer. You can also set the printer's IP address ether by DHCP or by Static IP.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

Notice

* To fully benefit from the NetSetting software, you should be familiar with basic networking principles. Please contact your network administrator for related network setting information.

4 NetSetting for Ethernet

Alert Path Setting

NetSetting will send the alert messages to designated mail account when the error happened on printer. The alert messages are sent by SMTP (Simple Mail Transfer Protocol) or SNMP (Simple Network Management Protocol).
You can set or change the configurations of SMTP and SNMP on this "Alert Path Setting" tab.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

4 NetSetting for Ethernet

Alert Message Setting

For the alert message notification function, you can decide which error cases need to be sent out to the operator. Moreover, the alert messages can be set to be sent by SMTP, SNMP or both.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

4 NetSetting for Ethernet

Printer Configuration

Set or change the configurations of connected printer. Most of key settings for the printer operation can be done by this setting page.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

4 NetSetting for Ethernet

User Command

The "User Command" tab provides a communication interface for operator to control the printer. Input printer commands in "Input Command" window and press "Send Command" button, the commands will be sent to the printer.

For some commands that will return response message, the message will be displayed in "Output Message" window.

You can press "Send Command" button to send printer commands via Ethernet port and control the printer remotely.

4 NetSetting for Ethernet

Firmware Download

On "Firmware Download" tab, the current version of printer firmware will be showed on the screen. If you need to update the printer firmware, just specify the file location of firmware file and press "Start Download Firmware" button. The printer firmware then can be updated remotely.

In addition to the firmware update, you can press "Recover To Factory Settings" button to restore the printer configurations back to factory default.
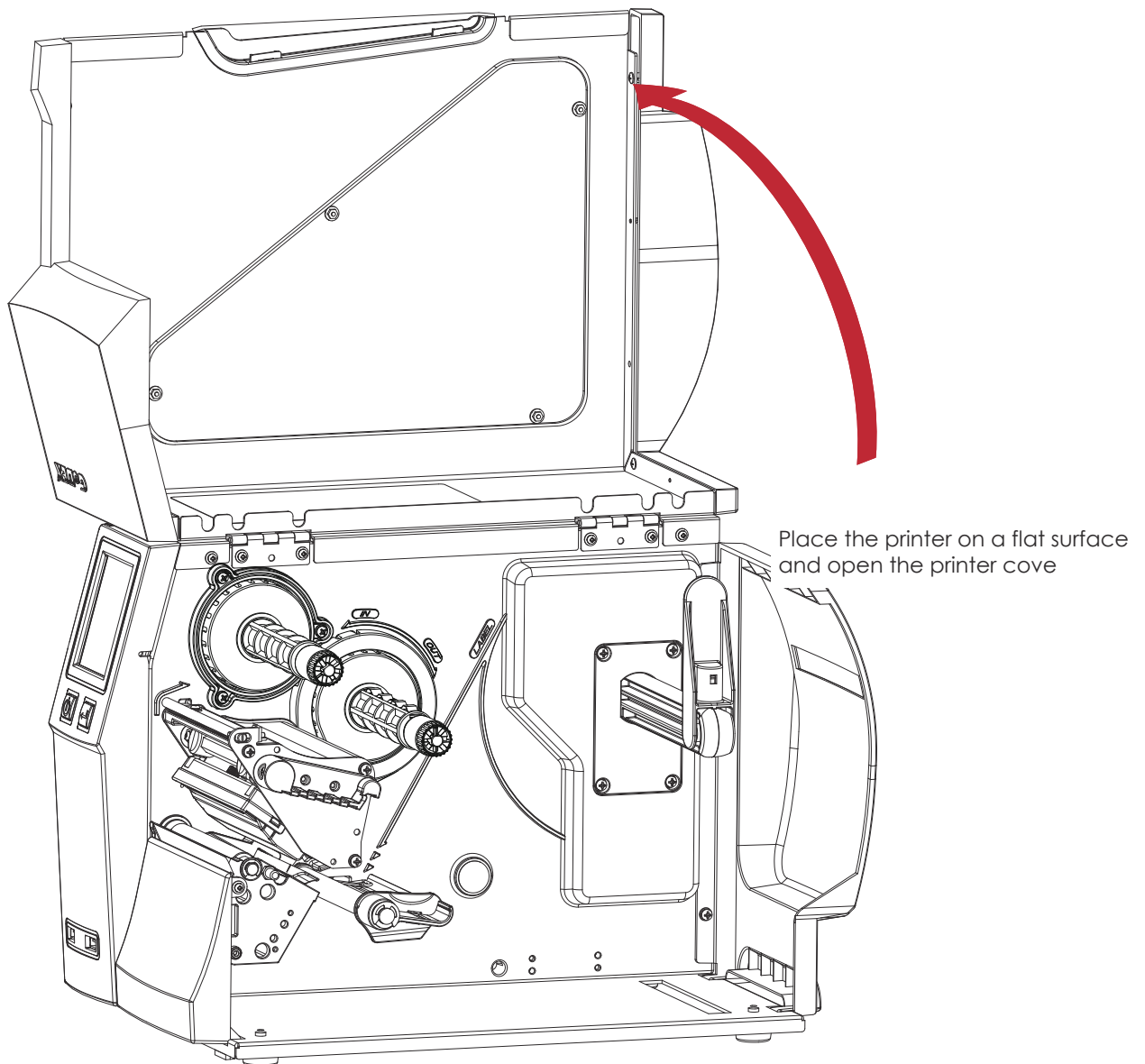
5 Accessories

5.1 Preparation Steps

Before installing the optional modules, please make some preparations as follows.
1. Turn off the printer :
    Remember to switch off the printer before installing any module.
2. Open the printer cover

Place the printer on a flat surface and open the printer cove

Notice

*   Remember to switch off the printer before installing the cutter.

**   Do not use to cut adhesive labels! Glue residue will be left on the cutter blade and impair its functioning.

***   Under the ordinary paper application condition, the cutter performs 300000 cuts of a heavy paper with up
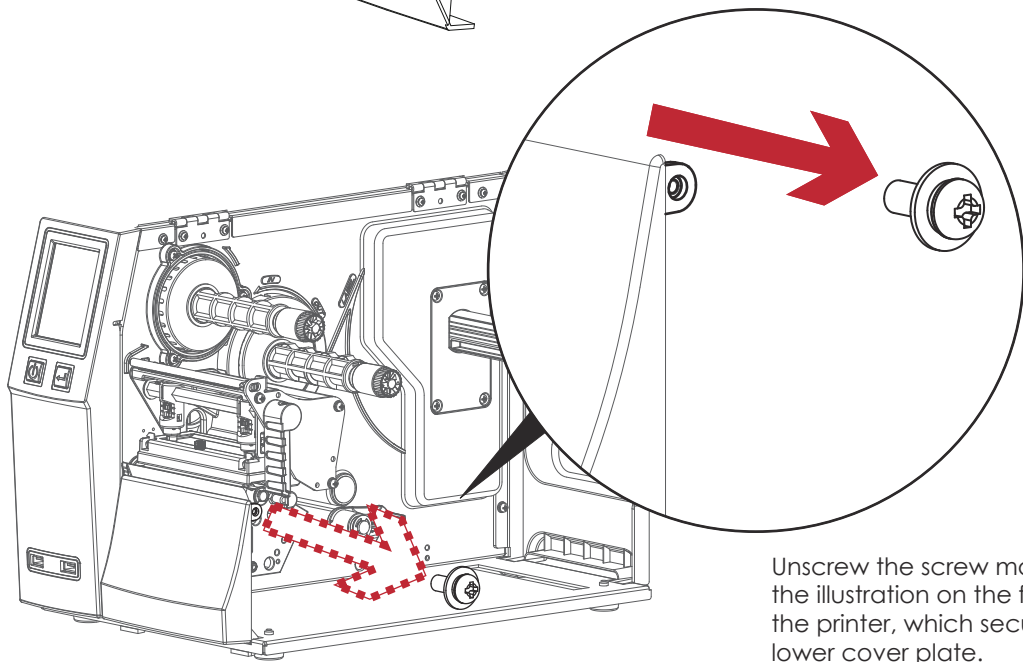   to 250 μm thick or 100000 cuts of a plastic sheet with up to 300 μm thick.
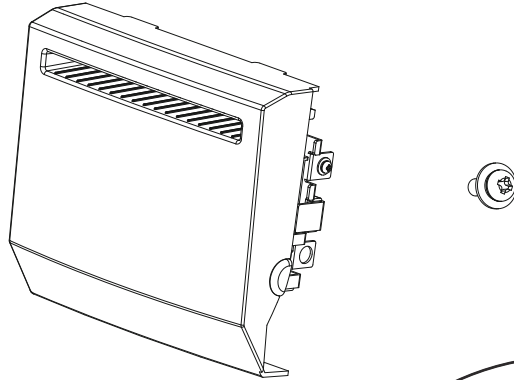
5 Accessories

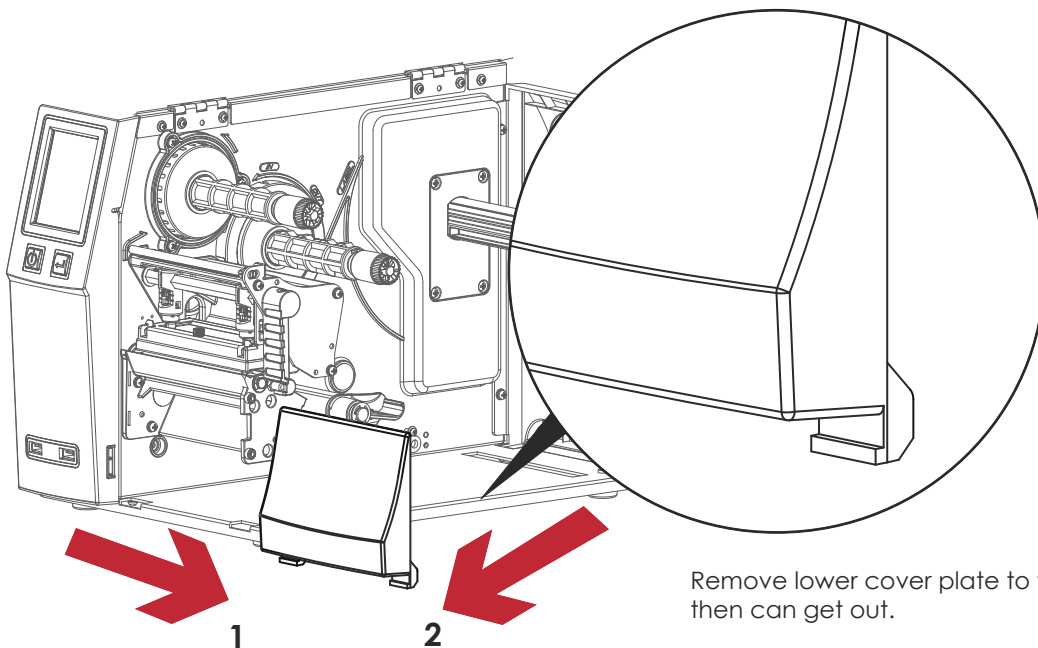## 5.2   Installing the Cutter

The Overview of the Cutter

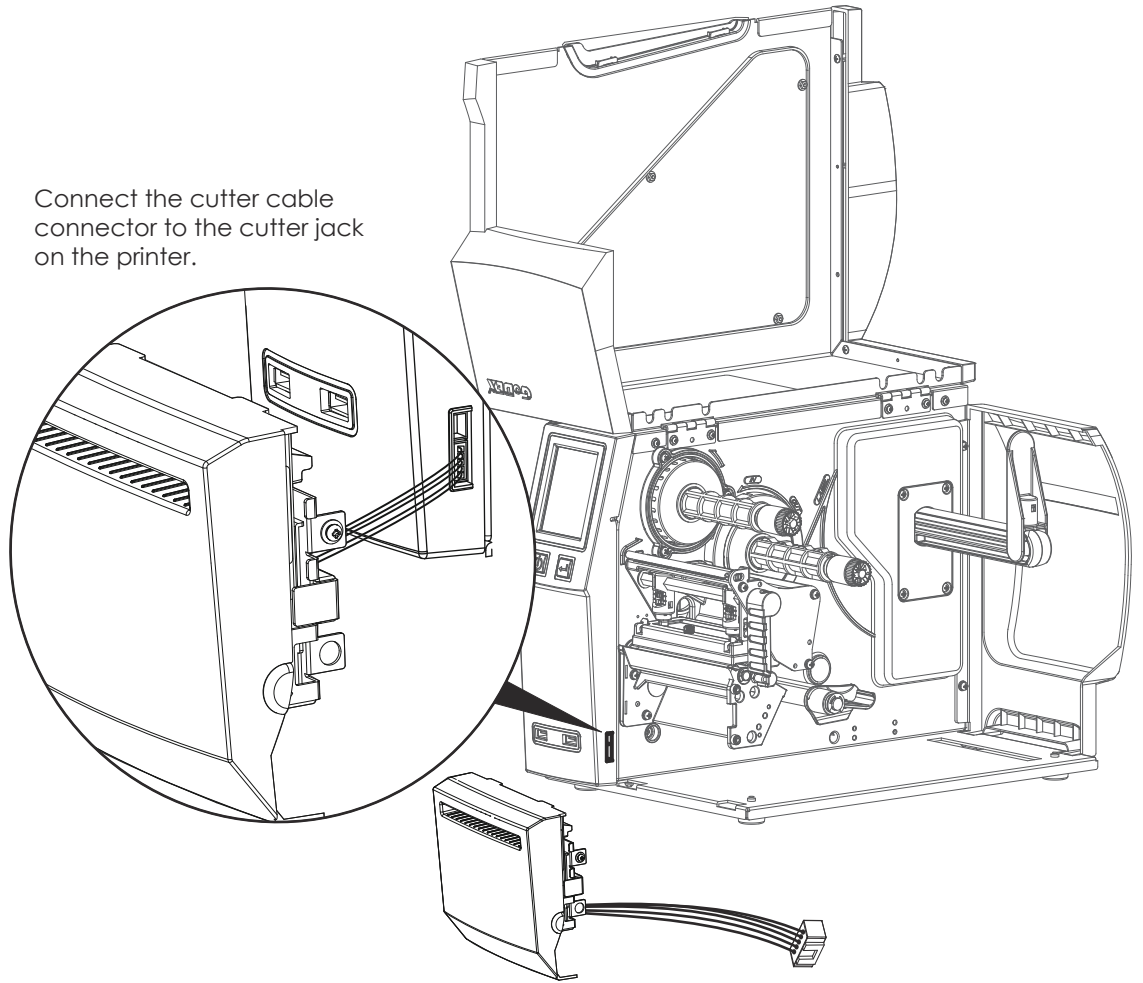**1.Cutter module**

2. Screw

Unscrew the screw marked in the illustration on the front of the printer, which secures the lower cover plate.
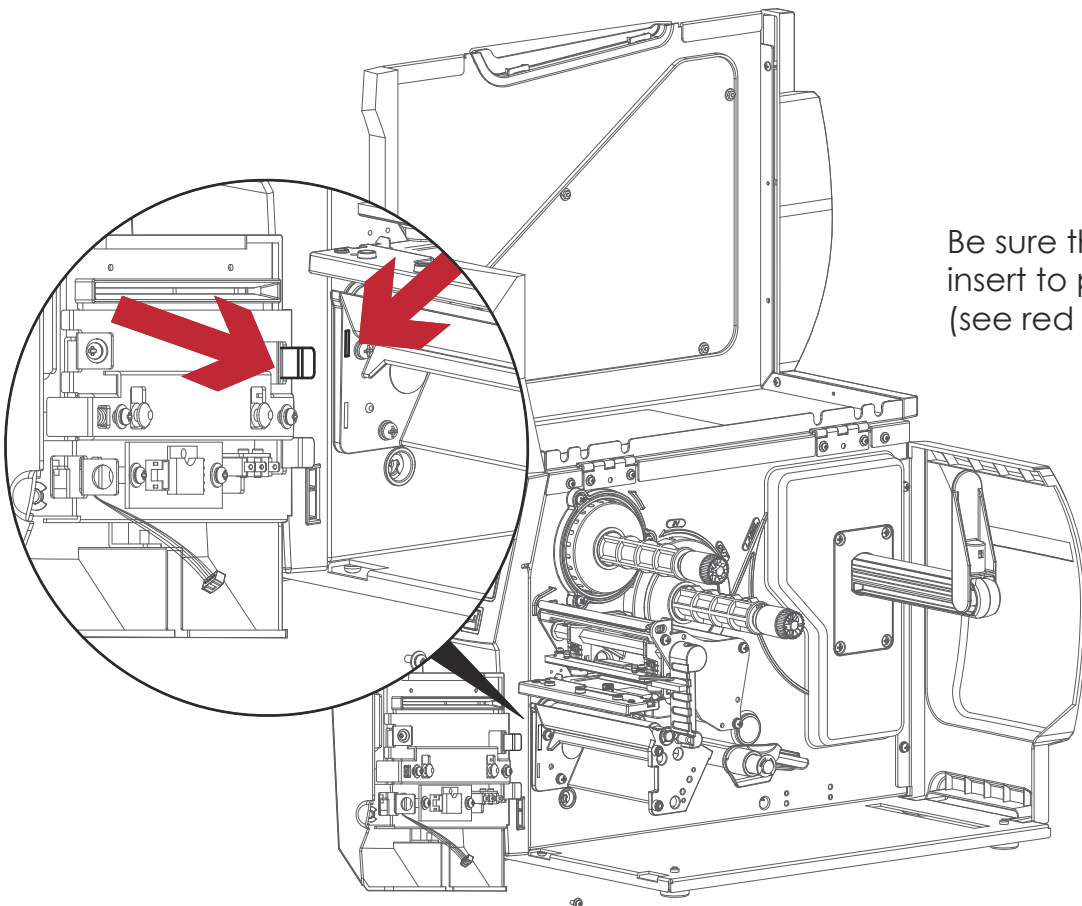
1

2

Remove lower cover plate to the a little bit right then can get out.

5 Accessories

Connect the cutter cable
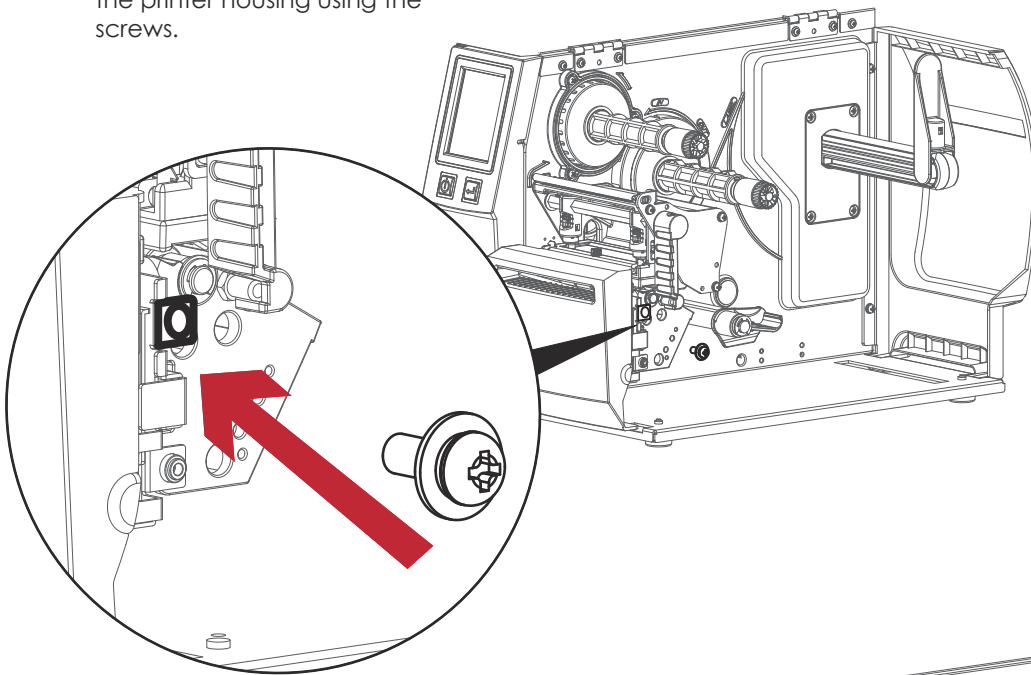connector to the cutter jack
on the printer.

Be sure the cutter module
insert to printer properly.
(see red arrow)

5 Accessories
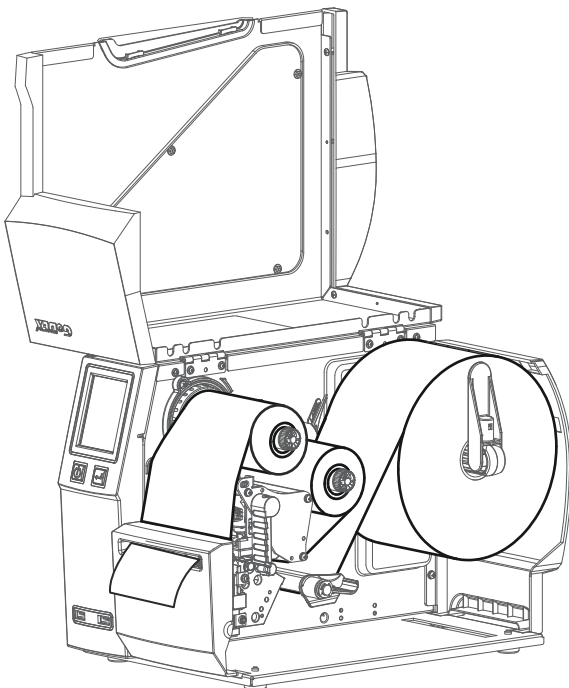
Secure the cutter module on the printer housing using the screws.

Finish the cutter module installed.
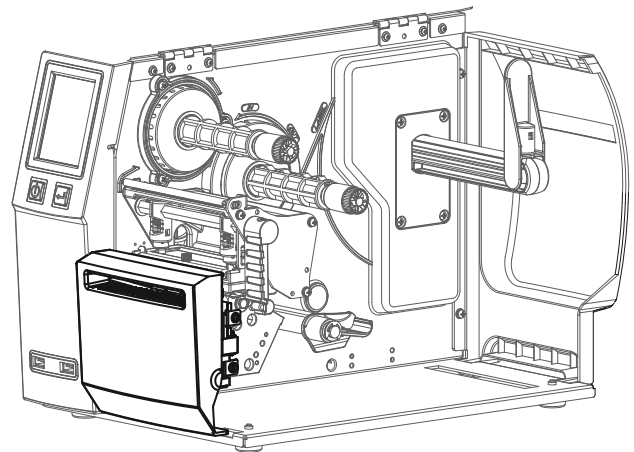
Now load the label roll into the printer and close the printer cover.

Notice

*   Check whether the cutter function is enabled in the printer.

**   Labels or paper should be at least 30 mm high.

***   After installation of the cutter module, set the stop position (^E) to 30.

5 Accessories

5.2 Option Rewind Ribbon Hub Removing Ribbon

Use tool to cut off the ribbon.

5 Accessories

Pull open the knob, ribbon could be easy to remove.
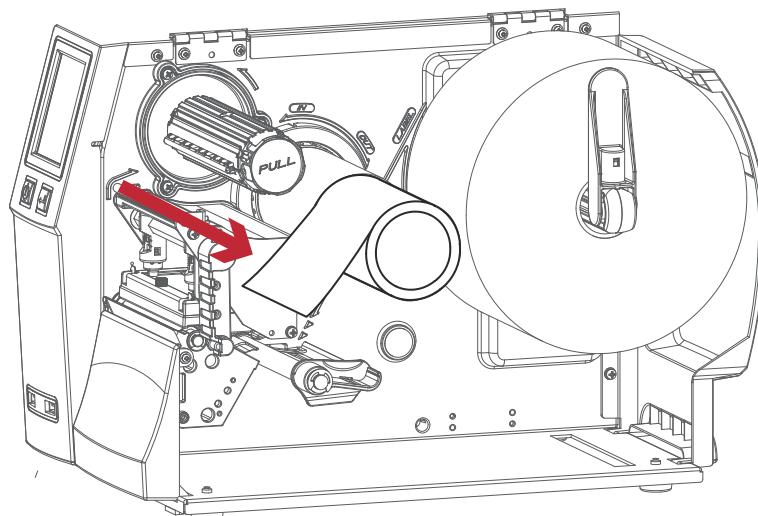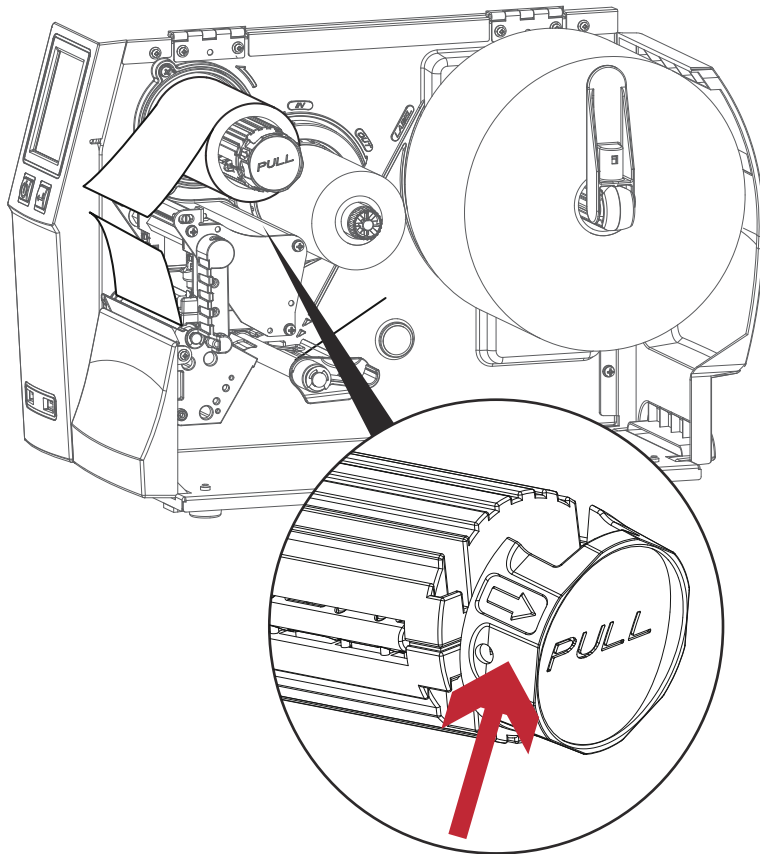
6 Maintenance and Adjustment

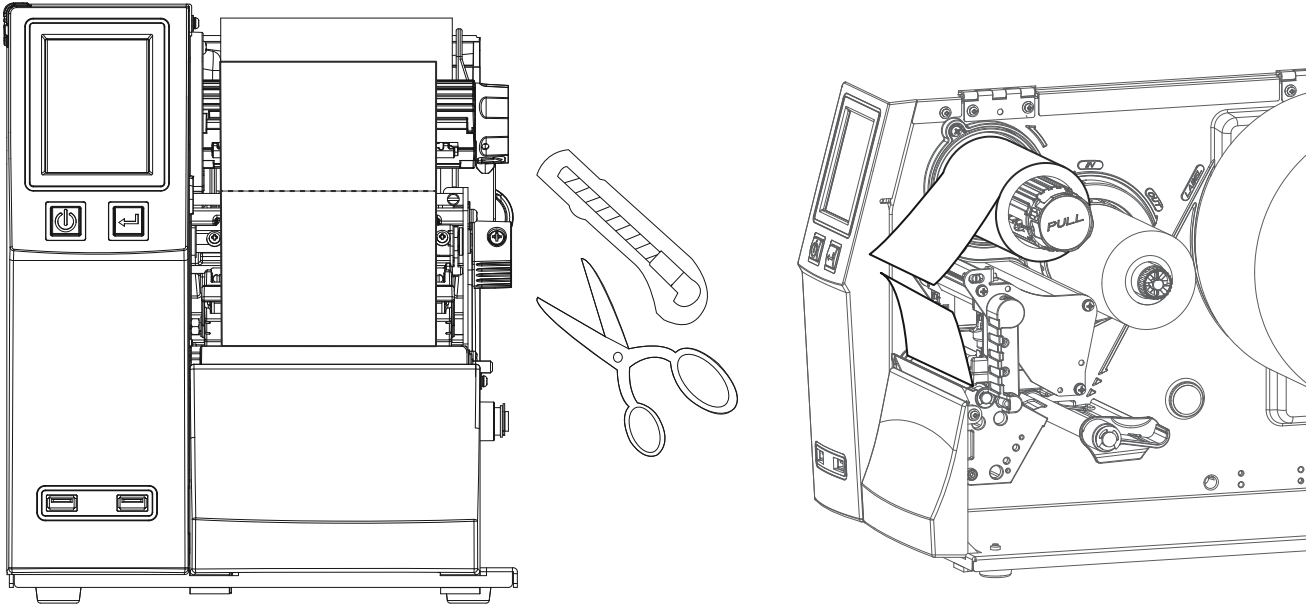## 6.1 Installing / removing the print head module

Open the printer cover.
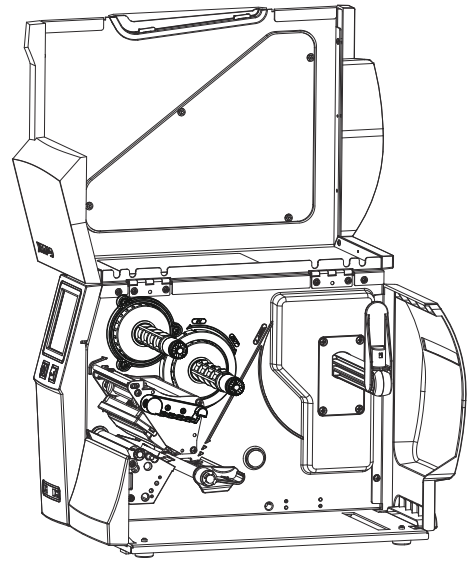
using a screwdriver or a coin, loosen the screw to take out the TPH module.
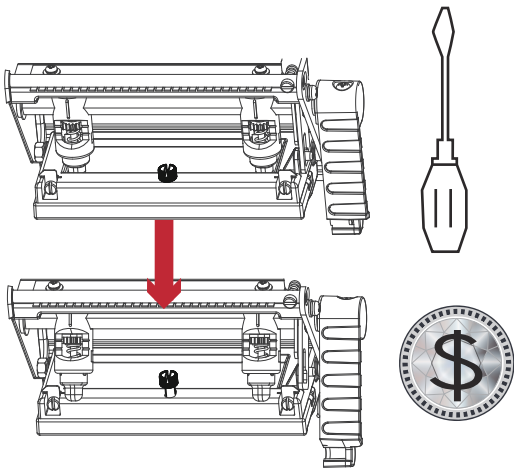
Turn the print head counterclockwise to a top right position
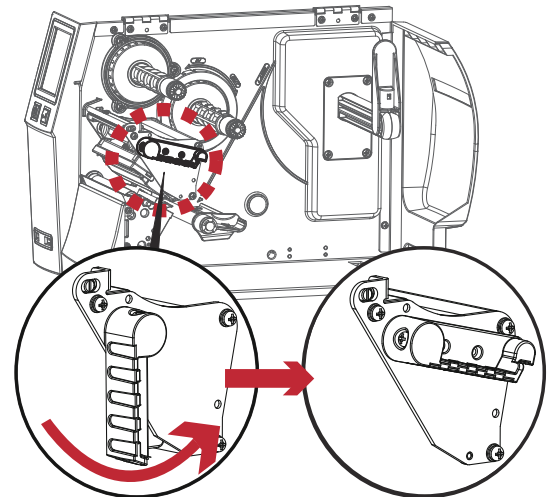
Hold the print head module , pull out the TPH cable smoothly.
To install TPH module, follow the reverse order.

Note

---
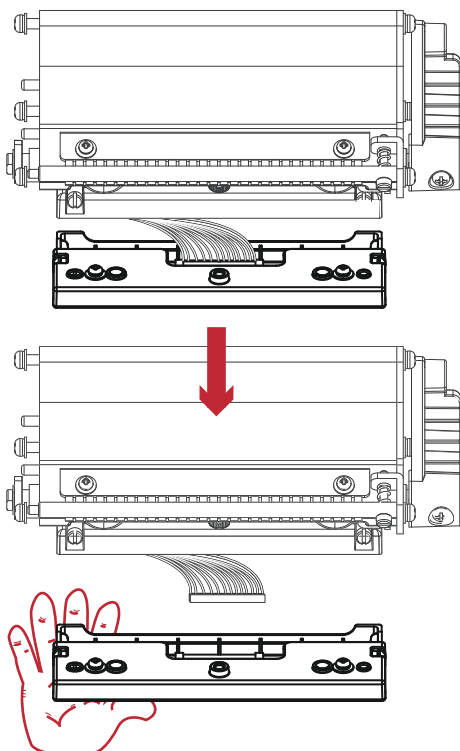
* Remember to switch off the printer before removing the print head module.

6 Maintenance and Adjustment

6.2 Adjusting the print line

Open the printer cover.
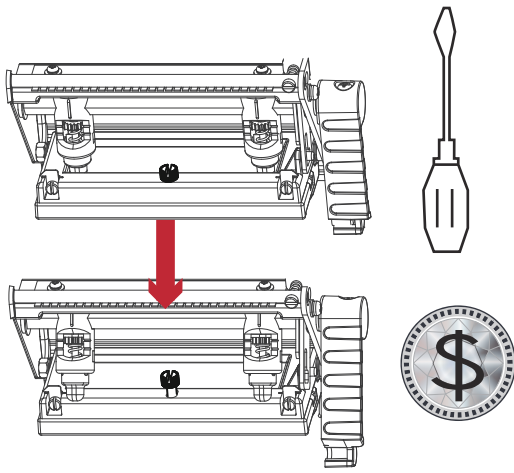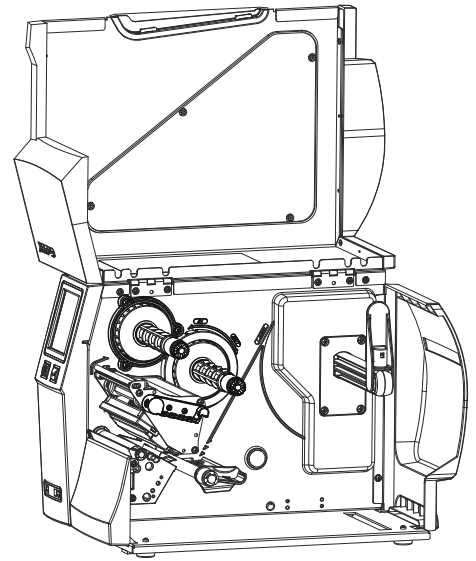
using a screwdriver or a coin to loosen the screw

Turn the print head counterclockwise to a top right position

indicator board

indicator line

A   A
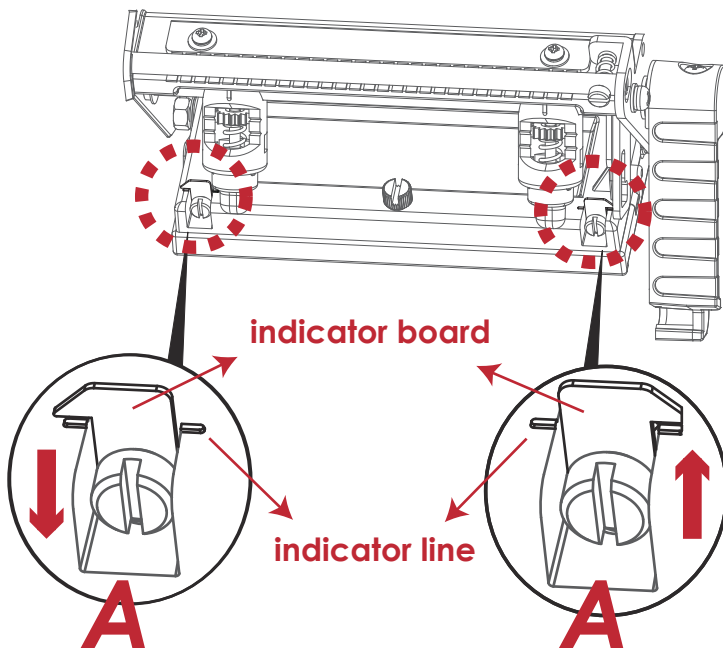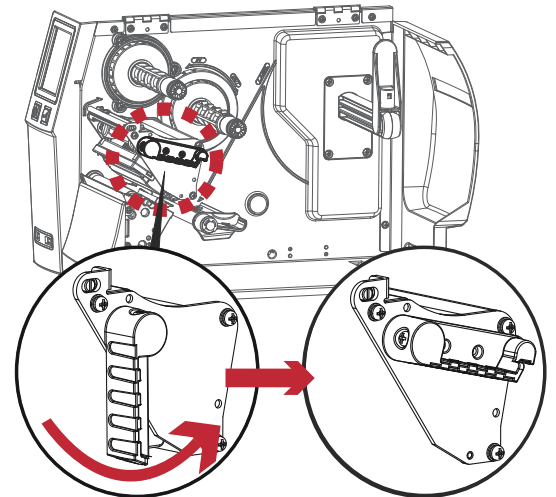
If no improvement is visible, turn the screws(A) clockwise or counterclockwise as far as possible and be sure to align with the indicator board and indicator line. Repeat the adjustment process until printing quality has improved.

6 Maintenance and Adjustment

6.3   Adjusting ribbon tension

You can adjust the ribbon tension by turning the ribbon shaft knob (see illustration) clockwise or counterclockwise.
There are 4 possible settings, which is marked on the ribbon supply hub.
1 : Tension is the highest
4 : Tension is the lowest
If the tension is so low that the ribbon does not move forward, you need to reduce the tension of the ribbon supply hub.
To set the tension, press in the knob and turn it clockwise or counterclockwise as required.

Increasing the tension of the ribbon rewind hub will remove any wrinkling of the ribbon during printing,
which results from the use of different ribbon materials. (For details about the wrinkling/creasing of ribbons,
see Section 6-6.)

If you are using a very narrow ribbon, the printer may not move the label stock forward (particularly with
a ribbon that is less than 2" wide). In that case, reduce the tension by turning the knob of the ribbon supply hub
counterclockwise.
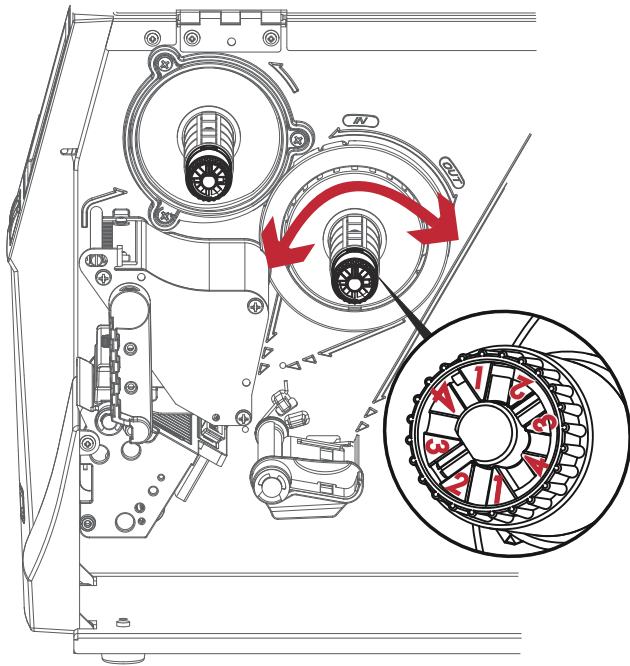
6 Maintenance and Adjustment

6.4 Cleaning the thermal print head

Dirt on the print head or ribbon may result in inadequate print quality
(there are only partial images on the label). The printer cover should therefore be kept
closed when possible.
Keeping dirt and dust away from the paper or labels ensures a good print quality
and a longer lifespan of the print head. Here is how you clean the print head:

1. Switch off the printer.
2. Open the printer cover.
3. Remove the ribbon.
4. Release the print head by turning the print head release lever.
5. To remove any label residue or other dirt from the print head
   (see Red arrow), please use a soft lint-free cloth dipped in alcohol to wipe.
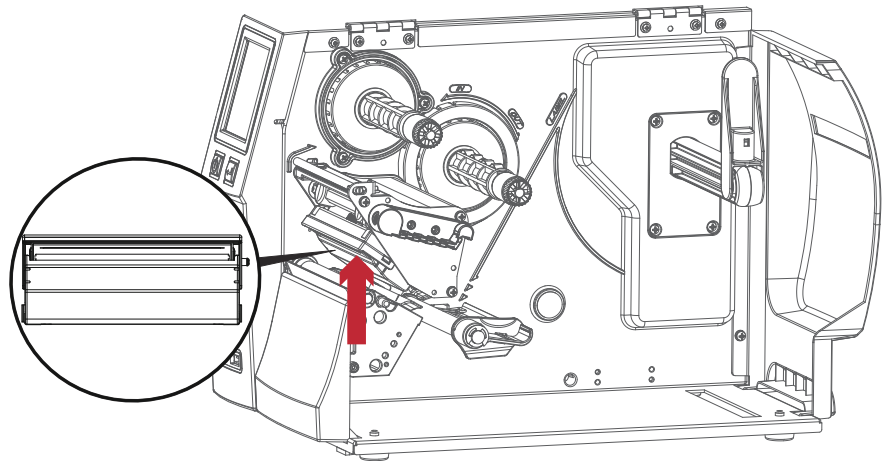
Note

* The print head should be cleaned once a week.

**Please make sure that there are no metal fragments or other hard particles on the soft cloth used to clean
  the print head.

6 Maintenance and Adjustment

6.5 Adjusting the balance and print head tension

Open the printer cover.
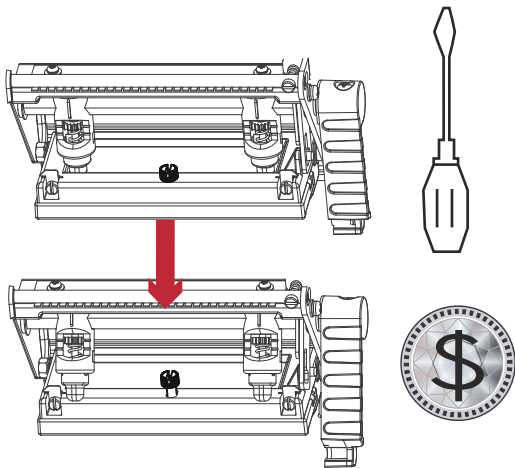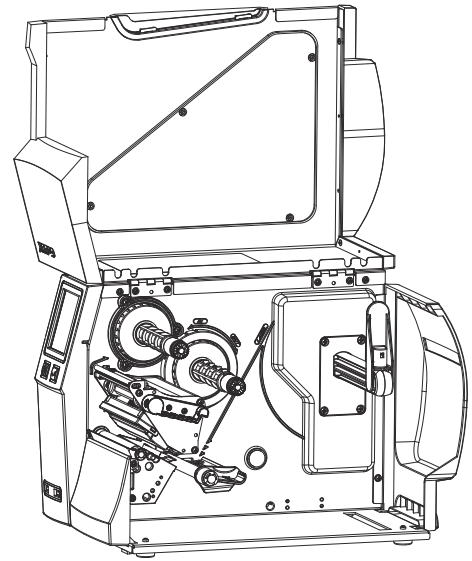
using a screwdriver or a coin to loosen the screw

When using a variety of label stock
and ribbons, the ink may not be evenly distributed.
If there is no printed image on one side of the paper
, or the ribbon wrinkles, the print head pressure
must be readjusted using the TPH spring boxes.

Move the TPH spring boxes as shown in the illustration
to change the print head pressure.
The wider the label you are using, the further apart
the TPH spring boxes must be moved away from
each other. If there is no quality improvement,
you need to change the pressure on the TPH spring boxes.

Reset Mark (A)
Mark (B)
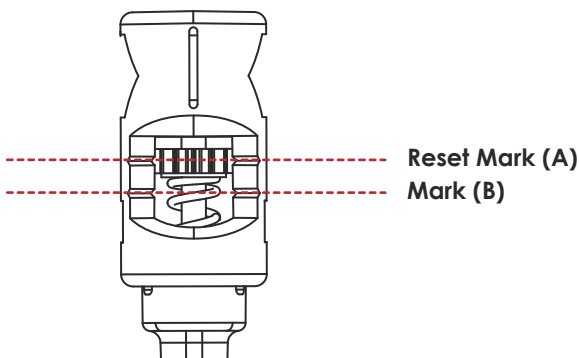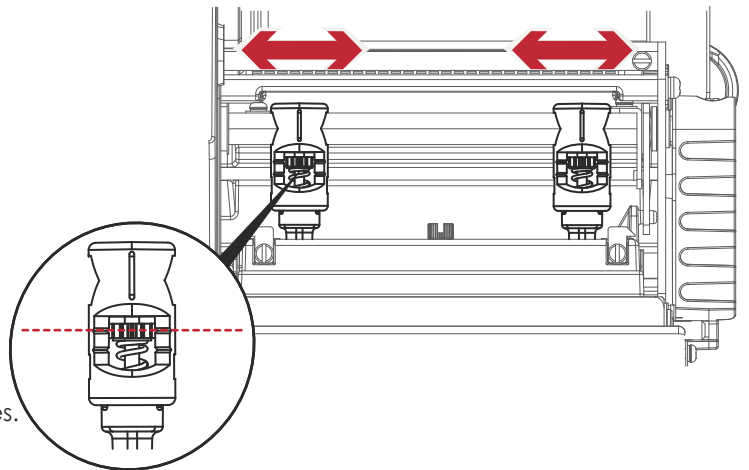
Turning the screw left increases the pressure,
while turning it right reduces the pressure.
Be sure not to turn the screw so that it goes below Mark(B).

6.6   Ribbon shield settings

The use of different ribbon materials may cause wrinkling of the ribbon, which in turn affects the print result
as illustrated by the examples in (a) and (b). To change the print quality, you can adjust the ribbon shield screws.
If your print result looks like the example in (a), you need to turn ribbon shield screw clockwise.
If your print result looks like the example in (b), you need to turn ribbon shield screw counterclockwise.

(a)   (b)

To keep track of the change in print quality, you should adjust the screws by half a turn at a time.
Print a test page. If there is no improvement in the print result, turn the screw by another half turn.
Do not turn the adjustment screw more than two full turns(360°).
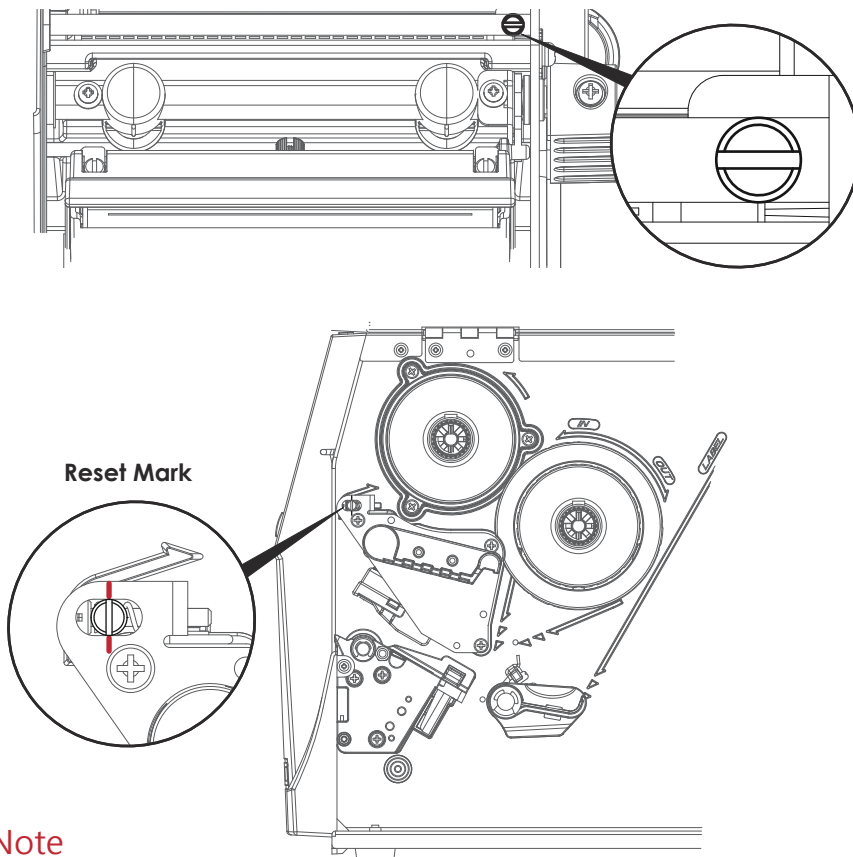
Reset Mark

Note

* If you adjust the screw by more than two full turns, the paper feed may no longer function correctly. In that case,
  unscrew the ribbon shield screws to align the reset mark and restart the adjustment process.

6 Maintenance and Adjustment

6.7 Cutter settings
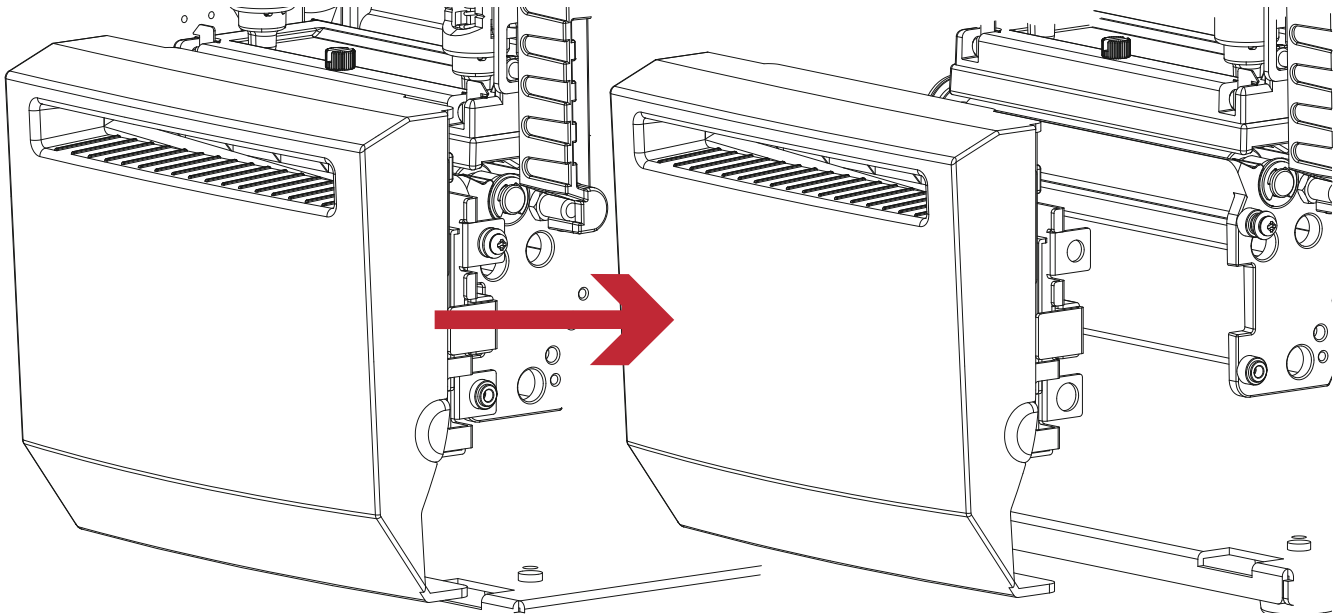
Switch off the printer before removing the CUTTER.
(remove or install cutter refer to ''accessories'' in Section 5)
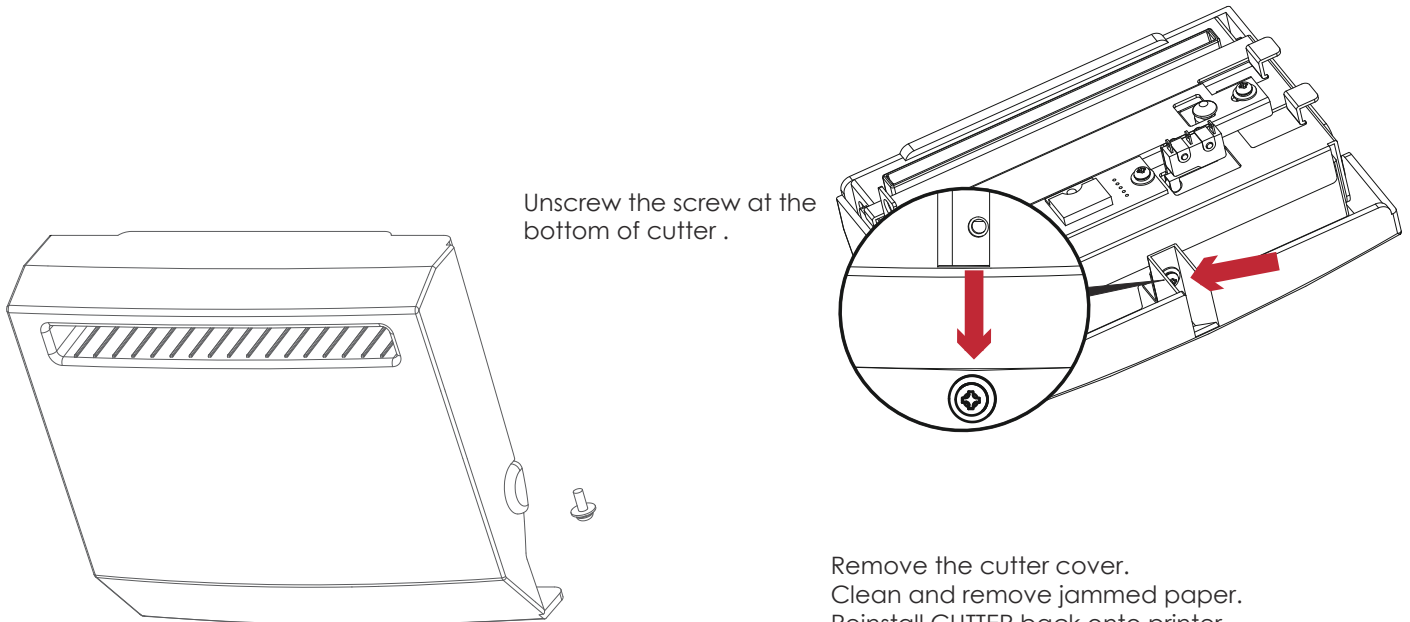
Unscrew the screw at the bottom of cutter .

Remove the cutter cover.
Clean and remove jammed paper.
Reinstall CUTTER back onto printer.

Note

* Remember to switch off the printer before removing the CUTTER.

**The label medium should be at least 30 mm long to ensure correct functioning of the cutter.

6 Maintenance and Adjustment

6.8 Troubleshooting

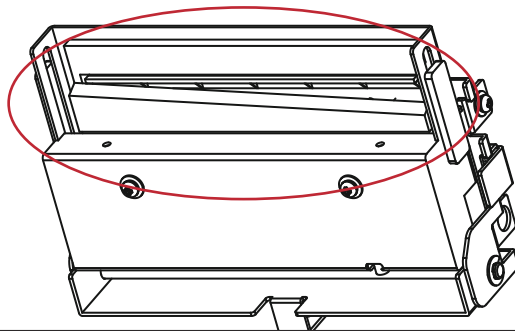| Problem		Solution
The printer is switched on but the LED does not light up.	♦	Check the power supply. Please see the Section 2.4
The LED lights up red and printing is interrupted.	♦ ♦ ♦	Check the software settings (driver settings) or command codes. Look for the error alert in the table in Section 3.3. Error Alerts. Check whether the print mechanism is closed correctly. Please see the Section 3.3
The label stock passes through the printer but no image is printed.	♦ ♦ ♦	Please make sure that the label stock is loaded the right side up and that it is the suitable material. Choose the correct printer driver. Choose the correct label stock and a suitable printing mode.
The label stock jams during printing.	♦	Clear the paper jam. Remove any label material left on the thermal print head and clean the print head using a soft lint-free cloth dipped in alcohol. Please see the Section 6.1
There is no printed image on some parts of the label.	♦ ♦ ♦ ♦	Check whether there is any label material or ribbon stuck to the the print head. Check for errors in the application software. Check whether the starting position has been set correctly. Check the ribbon for wrinkles.
There is no printed image on part of the label or the image is blurred.	♦ ♦ ♦	Check the thermal print head for dust or other dirt. Use the internal "~T" command to check whether the thermal print head will carry out a complete print job. Check the quality of the print medium.
The printed image is positioned incorrectly.	♦ ♦ ♦	Check whether there is paper or dust covering the sensor. Check whether the label stock is suitable. Contact your supplier. Check the paper guide settings.
Skipping labels during printing.	♦ ♦ ♦	Check the label height setting. Check whether there is dust covering the sensor. Run the auto-detection function. Please see the Section 3.2
The printed image is blurred.	♦ ♦	Check the darkness setting. Check the thermal print head for dust or dirt. Please see the Section 6.1
The cutter does not cut off the labels in a straight line.	♦	Check whether the label stock is positioned straight.
The cutter does not cut off the labels completely.	♦	Check whether the label is more than 0.2 mm thick.
When using the cutter, the labels are not fed through or cut off incorrectly.	♦ ♦	Check whether the cutter has been correctly installed. Check whether the paper guides are functioning correctly.
The label dispenser is not functioning normally.	♦ ♦	Check whether there is dust on the label dispenser. Check whether the label stock is positioned correctly.

Note

*   If any problems occur that are not described above, please contact your dealer.

ZX1200i/ZX1300i/ZX1600i
USER MANUAL

APPENDIX
PRODUCT SPECIFICATIONS

Model Name		ZX1200i	ZX1300i	ZX1600i
Print Method		Thermal Transfer / Direct Thermal		
Resolution		203 dpi (8 dots/mm)	300 dpi (12 dots/mm)	600 dpi (24 dots/mm)
Print Speed		Up to 10 IPS (254 mm/s)	Up to 7 IPS (177 mm/s)	Up to 3 IPS (76.2 mm/s)
Print Width		4.09" (104 mm) Up to (108mm)	4.09" (104 mm) Up to (105.7mm)	4.09" (104 mm)
Print Length		Min. 0.16" (4 mm)** – Max. 180" (4572 mm)	Min. 0.16" (4 mm)** – Max. 85" (2159 mm)	Min. 0.16" (4 mm) ** – Max. 26" (660 mm)
Processor		32-bit MPU		
Memory	Flash	128 MB Flash (60 MB for user storage)		
	SDRAM	32 MB		
Sensor Type		Adjustable reflective sensor and transmissive sensor, left aligned		
Media	Type	Continuous form, gap labels, black mark sensing, and punched hole; label length set by auto sensing or programming		
	Width	Tear : Min. 1" (25.4 mm) – Max. 4.64" (118 mm) Cutter : Max. 4.61" (117 mm) Dispenser / Rewind : Max. 4.64" (118 mm)		
	Thickness	Min. 0.003" (0.06 mm) – Max. 0.01" (0.25 mm)		
	Label roll diameter	Max. 8" (203.2 mm)		
	Core diameter	Min. 1.5" (38.1 mm) – Max. 3" (76.2 mm)		
Ribbon	Types	Wax, wax/resin, resin		
	Length	Max. 1476' (450 m)		
	Width	Min. 1.18" (30 mm) – Max. 4.33" (110 mm)		
	Ribbon roll diameter	3" (76.2 mm)		
	Core diameter	1" (25.4 mm)		
Printer Language		EZPL, GEPL, GZPL auto switch		
Software	Label design software	GoLabel (for EZPL only)		
	Driver	Windows XP, Vista, Win7, Win8, Server 2003 & 2008		
	DLL	Windows XP, Vista, Win7, Server 2003 & 2008		
Resident Fonts	Bitmap Fonts	6, 8, 10, 12, 14, 18, 24, 30, 16X26 and OCR A&B Bitmap fonts 90°, 180°, 270° rotatable, single characters 90°, 180°, 270° rotatable Bitmap fonts 8 times expandable in horizontal and vertical directions		
	Scalable Fonts	90°, 180°, 270° rotatable		
Download Fonts	Bitmap Fonts	Bitmap fonts 90°, 180°, 270° rotatable, single characters 90°, 180°, 270° rotatable		
	Asian Fonts	Asian fonts 90°, 180°, 270° rotatable and 8 times expandable in horizontal and vertical directions		
	Scalable Fonts	Scalable fonts 90°, 180°, 270° rotatable		
Barcodes	1-D Bar Codes	Code 39, Code 93, EAN 8 / 13 (add on 2 & 5), UPC A / E (add on 2 & 5), I 2 of 5 & I 2 of 5 with Shipping Bearer Bars, Codabar, Code 128 (Subset A, B, C), EAN 128, RPS 128, UCC 128, UCC / EAN-128 K-Mart, Random Weight, Post NET, ITF 14, China Postal Code, HIBC, MSI, Plessey, Telepen, FIM, GS1 DataBar		
	2-D Bar Codes	PDF417, Micro PDF417, Datamatrix code, Maxicode, QR code, Micro QR code and Aztec code		
Code Pages		Codepage 437, 850, 851, 852, 855, 857, 860, 861, 862, 863, 865, 866, 869, 737 Windows 1250, 1251, 1252, 1253, 1254, 1255, 1257 Unicode (UTF8、UTF16)		
Graphics		Resident graphic file types are BMP and PCX, other graphic formats are downloadable from the software		
Interfaces		• USB 2.0 (B-Type) • Serial port: RS-232 (DB-9) • IEEE 802.3 10/100 Base-Tx Ethernet port (RJ-45) • 3 USB Host (A-Type). 2 ports at the front panel, 1 port at the rear panel		
Control Panel		• Backlight 3.2" touch screen LCD • 1 Power on/off button with green color LED backlight • 1 Control key : FEED / PAUSE / CANCEL with dual color LED backlight: Ready (Green); Error (Red) • 1 Calibration button at rear panel		
Real Time Clock		Standard		
Power		Auto Switching 100-240V AC, 50-60Hz		
Environment	Operation temperature	41°F to 104°F (5°C to 40°C)		
	Storage temperature	-4°F to 140°F (-20°C to 60°C)		
Humidity	Operation	20-85%, non-condensing		
	Storage	10-90%, non-condensing		
Agency Approvals		CE (EMC)、FCC Class A、CB、cUL、CCC、GOST-R、KC		
Dimension	Length	18.30" (465 mm)		
	Height	10.35" (263 mm)		
	Width	12" (305 mm)		
Weight		30 lbs (13.6 Kg), excluding consumables		
Options		Cutter module Parallel port adaptor module (Centronic female 36-pin) Bluetooth module WiFi print server module (IEEE 802.11b/g/n) Applicator Interface (DSUB female 15-pin) External label roll holder for 10" (250 mm) O.D. label rolls External label rewinder Label Dispenser + Internal Rewinder (factory install) Core-free Ribbon Rewinder (factory install) RFID R/W module (project option)		

Notice

Specifications are subject to change without notice. All company and/or product names are trademarks and/or registered trademarks of their respective owners.

** Minimum print height and maximum print speed specification compliance can be dependent on non variables such as label type, thickness, spacing, liner construction, etc. Godex is pleased to test non

APPENDIX

INTERFACE

- Parallel port

Handshaking	: DSTB is sent to the printer, BUSY to the host computer
Interface cable	: Parallel cable compatible with IBM computers
Pinout	: See below

Pin No.	Function	Transmitter
1	/Strobe	Computer / printer
2-9	Data 0-7	Computer
10	/Acknowledge	Printer
11	Busy	Printer
12	/Paper empty	Printer
13	/Select	Printer
14	/Auto-Linefeed	Computer / printer
15	N/C	
16	Signal Gnd	
17	Chassis Gnd	
18	+5V, max 500mA	
19-30	Signal Gnd	Computer
31	/Initialize	Computer / printer
32	/Error	Printer
33	Signal Ground	
34-35	N/C	
36	/Select-in	Computer / printer

- Serial Port

Default settings： Baud rate 9600, no parity, 8 data bits, 1 stop bit, XON/XOFF protocol and RTS/CTS

RS232 Housing(9-pin to 9-pin)

DB9 Socket			DB9 Plug
-	1———————1		+5V, max 500mA
RXD	2———————2		TXD
TXD	3———————3		RXD
DTR	4———————4		N/C
GND	5———————5		GND
DSR	6———————6		RTS
RTS	7———————7		CTS
CTS	8———————8		RTS
RI	9———————9		N/C
Computer			Printer

Notice

* The total current to the serial port may not exceed 500mA.

- USB Port

Computer Connector : Type A

Pin NO.	1	2	3	4
Function	VBUS	D-	D+	GND

Connector Type : Type B

Pin NO.	1	2	3	4
Function	VBUS	D-	D+	GND

- Ethernet (RJ-45)

PIN NO.	FUNCTION
1	T+
2	T-
3	R+
4	N/C
5	N/C
6	R-
7	N/C
8	N/C

- Applicator

PIN NO.	FUNCTION
1	GND
2	+5V,max 500mA
3	START_PNT
4	SLEW_LABEL
5	PAUSE
6	REPRINT
7	+24V,max 1.5A
8	GND
9	RIBBON_LOW
10	SERV_REQ
11	END_PRINT
12	MEDIA_OUT
13	RIBBON_OUT
14	DATA_READY
15	OPT_FAULT